

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 1

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
VIN
3AKJHLDV7LSLS
2137.



Photo: 2

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
No power, unable
to obtain odometer
reading.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 3

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Recommended oil change mileage
517,576.

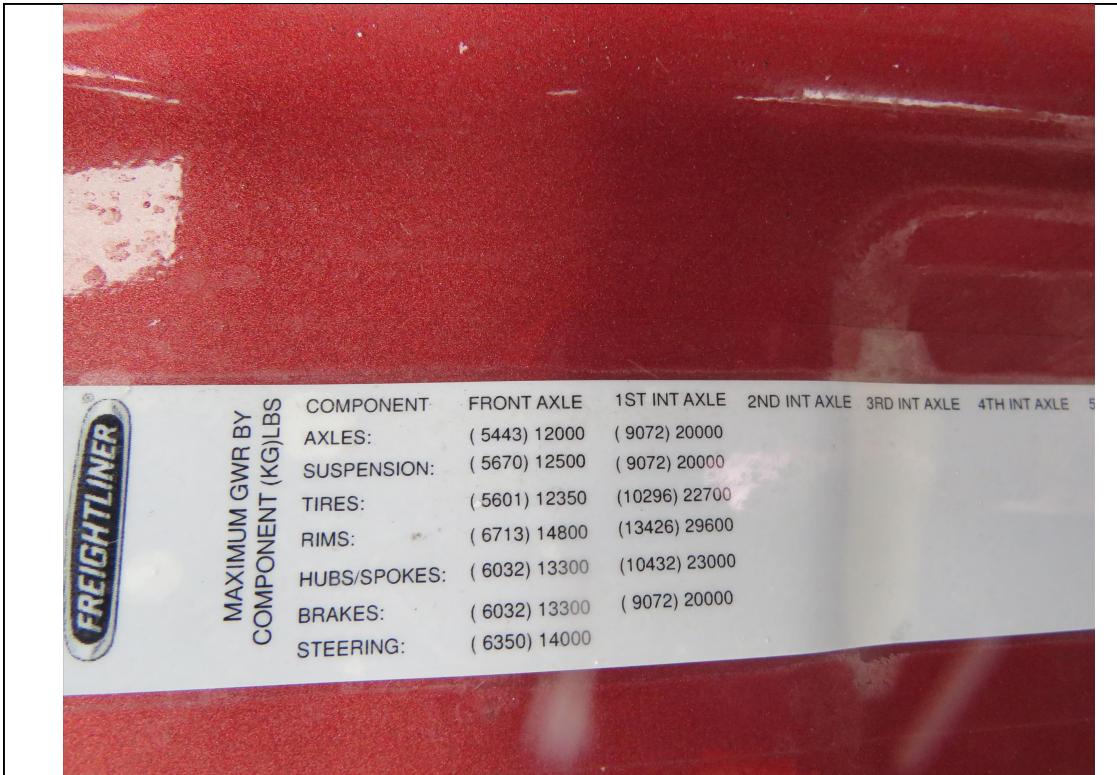


Photo: 4

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Door label.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 5

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tractor #2002.



Photo: 6

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Michigan license plate RB78591.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 7

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
USDOT #2839570.



Photo: 8

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
4 corner view.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 9

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
4 corner view.



Photo: 10

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
4 corner view.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 11

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
4 corner view.



Photo: 12

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 13

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.



Photo: 14

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 15

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.



Photo: 16

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 17

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.



Photo: 18

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 19

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.



Photo: 20

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 21

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.



Photo: 22

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 23

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.
Left tire.



Photo: 24

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Front end of tractor.
Right tire.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 25

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 26

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 27

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 28

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:

cia
CUSTARD
INSURANCE ADJUSTERS



Photo: 29

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 30

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 31

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 32

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 33

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

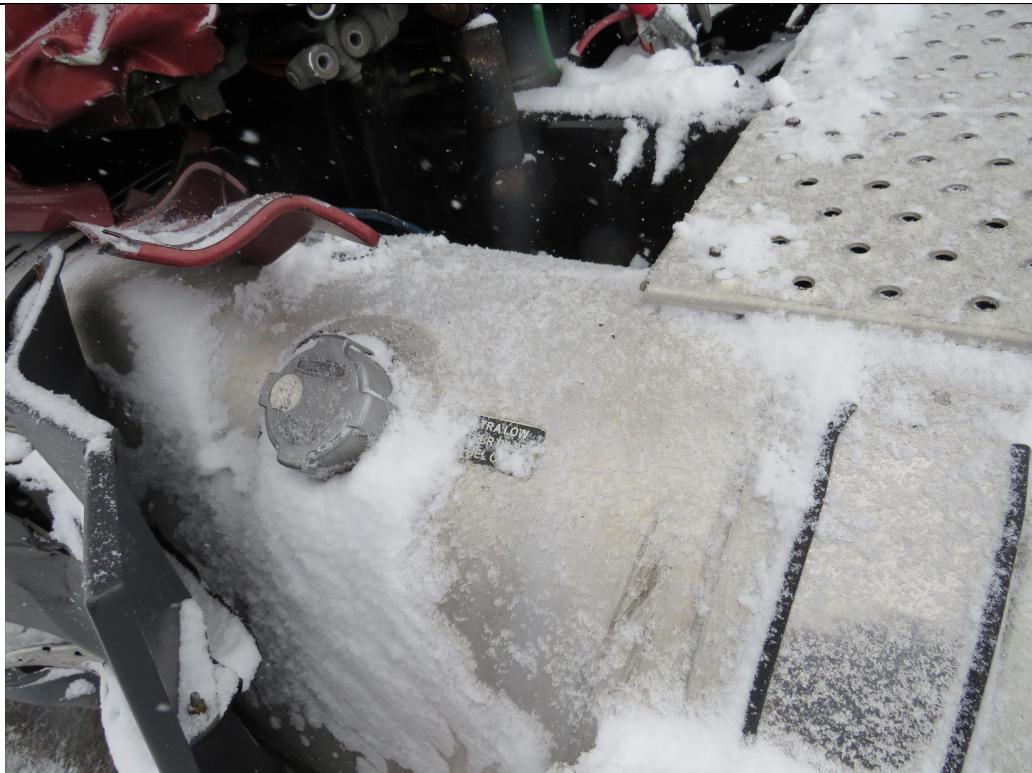


Photo: 34

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 35

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 36

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 37

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 38

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:

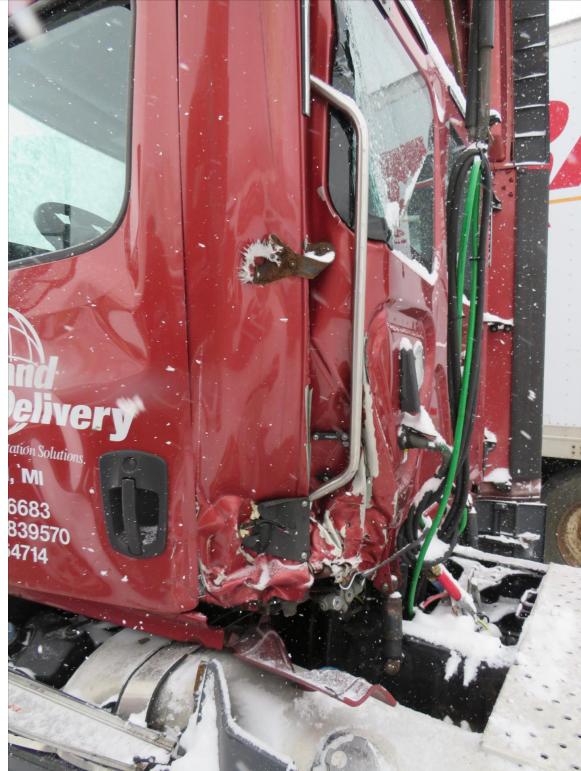


Photo: 39

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 40

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:

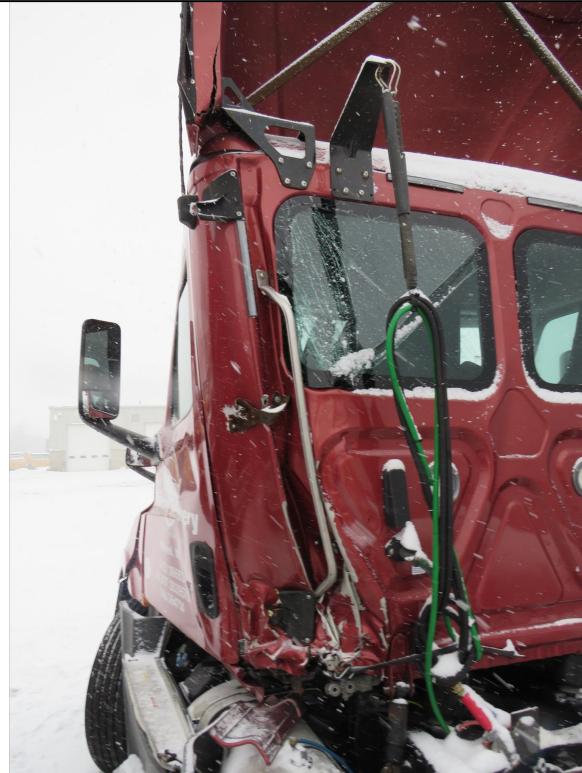


Photo: 41

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

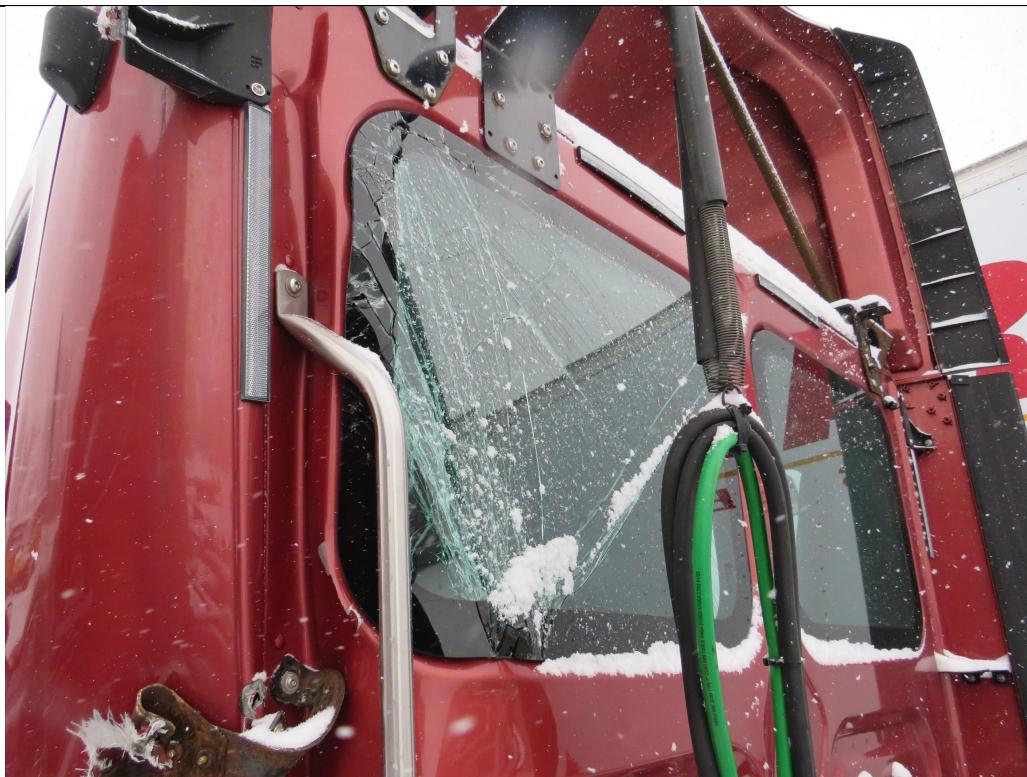


Photo: 42

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 43

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 44

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 45

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.



Photo: 46

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Left side of tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 47

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Rear.



Photo: 48

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Rear.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 49

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Rear.



Photo: 50

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Rear.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 51

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Rear.



Photo: 52

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 53

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.



Photo: 54

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 55

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.



Photo: 56

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 57

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.



Photo: 58

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 59

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.



Photo: 60

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 61

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Right side of
tractor.



Photo: 62

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under front end of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 63

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under front end of
tractor.



Photo: 64

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under front end of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 65

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from right side.



Photo: 66

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from right side.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:

cia
CUSTARD
INSURANCE ADJUSTERS



Photo: 67

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from right side.



Photo: 68

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from right side.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 69

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from left side.



Photo: 70

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from left side.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 71

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from left side.



Photo: 72

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under middle of tractor, looking from left side.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 73

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under rear of
tractor.



Photo: 74

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under rear of
tractor.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 75

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Under rear of
tractor.



Photo: 76

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Inside cab.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 77

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Inside cab.



Photo: 78

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Inside cab.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 79

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Inside cab.



Photo: 80

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Inside cab.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 81

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Front right tire.
19/32nds.



Photo: 82

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Right side. Front
outer tire of rear
tires. 12/32nds.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 83

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Right side. Front
inner tire of rear
tires. 12/32nds.



Photo: 84

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Right side. Rear
outer tire of rear
tires. 12/32nds.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 85

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Right side. Rear
inner tire of rear
tires. 10/32nds.



Photo: 86

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Left side. Front tire.
19/32nds.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 87

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Left side. Front
outer tire of rear
tires. 13/32nds.



Photo: 88

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Left side. Front
inner tire of rear
tires. 10/32nds.

Claim Photo

Our File Number: 277-066337
Adjuster: David Crans
Insured: HSD Operations Inc.
Date of Loss: 12/31/2025
Customer File Number: 001960-278193-AP-01
Policy Number:



Photo: 89

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Left side. Rear
outer tire of rear
tires. 12/32nds.



Photo: 90

Date Taken:
01/16/2026

Taken By:
Jeffery Craven

Description:
Tire tread depth.
Left side. Rear
inner tire of rear
tires. 12/32nds.