

PDF Index

Claim 001437-113143-AP-01 HARBOR STEEL HARBOR STEEL

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PTCR - Grand Rapids

3940 Eastern Ave SE
Grand Rapids, MI 49508
616-243-7033
6844-10

Est #:4056
Unit #:52353

Sch In: 2/2/2026
Sch Out: 2/12/2099

Estimator:

Estimate

Customer Information

Name: LEASE/HARBOR TRANSPORT
Address:
Phone:

Vehicle Information

Vehicle: 2023 WHITE INTERNATIONAL L
Style:
License: IN 3550547
VIN: 3HSDZAPR7PN716081
Mileage:

Insurance Information

Ins Co: HOLLAND
Contact:
Phone:
#:
Deduct: \$0.00

#	Operation	Description	Type	Price	Tax	Labor	Dept	Paint
1		Estimate Written By Virtual Inspection					B	
2		Possible Hidden Damage					B	
3		~~~~~					B	
4		Labor Overhaul Front Bumper (3pc)				3.8	B	
5	Remove/Replace	Bumper Fascia (Left)	NW	\$618.05			B	
6	Refinish	Bumper Fascia (Left)					R	1.5
7	Remove/Replace	Bumper Structure Assembly (Left)	NW	\$545.25			B	
8	Remove/Replace	Bumper Bracket (Left)	NW	\$454.01			B	
9	Remove/Replace	Bumper Brace (Left)	NW	\$79.01			B	
10	Remove/Install	License Plate				0.1	B	
11		~~~~~					B	
12	Remove/Install	Hood Assembly				2.5	B	
13	Remove/Install	Grille Assembly, Chrome				0.8	B	
14	Refinish	Hood Top Panel Paint Heat Burn					R	3.0
15	Repair	Hood Top Panel Paint Heat Burn				0.5	B	
16	Refinish	Non-Adjacent Overlap					R	-0.2
17	Remove/Replace	Fender (Left)	NW	\$1,583.27		9.0	B	
18	Refinish	Fender (Left)					R	4.0
19	Refinish	Fender (Left) to Hood Top Panel					R	-0.4
20	Remove/Replace	(2) Fender Adhesive	NW	\$250.00			B	
21	Refinish	Add for Inside - Fender (Left)					R	1.6
22	Add Labor	Aim Head Lamps				0.5	B	
23	Add Labor	Drill for Fender Mirror, Single				0.3	B	
24	Remove/Install	Fender Emblem (Left) & Retape				0.5	B	
25	Remove/Replace	Splash Shield (Left)	NW	\$354.33		0.4	B	
26	Remove/Replace	Fender Extension	NW	\$941.13		0.7	B	



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	(Left)W/Splashshield				
27 Refinish	Fender Extension (Left)W/Splashshield			R	1.2
28 Refinish	Non-Adjacent Overlap			R	-0.2
29 Refinish	Add for Inside - Fender Extension (Left)			R	0.5
30 Remove/Replace	Headlight Reinforcement, Front (Left)	NW	\$977.68	1.0	B
31 Remove/Replace	Headlamp Assembly (Left)	NW	\$558.62	0.6	B
32 Remove/Replace	Headlamp Wiring Harness (Left)	NW	\$128.58	0.3	M
33 Remove/Replace	Fender Mirror (Left)	NW	\$618.55	0.5	B
34 Remove/Install	Fender Mirror (Right)			0.5	B
35 Remove/Replace	White Customer Unit # & Phone #(OPEN)	SL			B
36	~~~~~				B
37 Remove/Replace	Radiator Air Deflector Seal (Left)	NW	\$331.62	0.3	M
38 Remove/Replace	Steering Gear	NW	\$2,304.45	3.5	M
39	Power Steering Fluid x3				B
40	Steering Angle Sensor Calibration			1.2	B
41 Remove/Replace	Steering Gear Core Charge	NW	\$1,000.00		B
42 Remove/Replace	Pitman Arm	NW	\$247.91	1.0	M
43 Remove/Replace	Drag Link Assembly	NW	\$333.13	1.0	M
44 Remove/Replace	Front Wheel (Left)	NW	\$195.13	1.4	B
45 Remove/Replace	Front Tire (Left) BRDG R268 Ecopia	NW	\$1,034.80		B
46	Add for Tire Disposal	SL			B
47	Add to Balance Tire	SL		0.2	B
48 Remove/Replace	Rear Wheel - Outer - Axle #2 (Left)	NW	\$195.13	1.4	B
49 Remove/Replace	Rear Tire - Outer - Axle #2 (Left) GY RSA Fuel Max	NW	\$1,832.47		B



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Deduct: \$0.00

50	Add for Tire Disposal	SL		B
51	Add to Balance Tire	SL	0.2	B
52 Check/Adjust	Front Axle Possible Bent (OPEN)		0.7	B
53 Remove/Replace	Spring Assembly (Left)	NW	\$738.38	M
54 Remove/Replace	Spring Riser Block (Left)	NW	\$153.23	B
55 Remove/Replace	(2) U-Bolt (Left)	NW	\$54.14	M
56 Remove/Replace	(4) U-Bolt Nut	NW	\$36.56	B
57 Remove/Replace	Spring Assembly (Right)/To Prevent Lean	NW	\$738.38	1.7 M
58 Remove/Replace	(2) U-Bolt (Right)	NW	\$54.14	M
59 Remove/Replace	(4) U-Bolt Nut	NW	\$36.56	B
60 Remove/Replace	Side Mirror Assembly	NW	\$1,339.08	1.0 B
61 Remove/Replace	Adjust Front & (2) Axle Rear Alignment	NW	\$450.00	5.0 M
62 Repair	Set Up and Measure Frame (OPEN)		3.5	F
63	~~~~~			B
64 Repair	Fuel Tank Strap Outer Rear (Left) Reposition		0.5	B
65 Remove/Replace	Fuel Tank Strap Outer Center (Left)	NW	\$585.80	0.8 B
66 Remove/Replace	Fuel Tank Step Lower (Left)	NW	\$343.78	0.8 B
67	~~~~~			B
68 Remove/Install	Rear Drive Shaft		0.5	M
69 Remove/Replace	U-Joint Strap Kit	NW	\$54.53	B
70 Remove/Replace	Quarter Fender Mud Flap (Left)	NW	\$450.03	0.2 B
71 Remove/Replace	Quarter Fender Post Mount Tube	NW	\$93.68	B
72 Addl Labor	Post-Repair Diagnostic Scan		1.5	M
73 Remove/Install	Disconnect & Reconnect Batteries		0.5	M
74 Refinish	Color Match & Tint		R	0.5



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Estimate

Estimator:

Customer Information		Vehicle Information	Insurance Information		
Name:	LEASE/HARBOR TRANSPORT	Vehicle:	2023 WHITE INTERNATIONAL L	Ins Co:	HOLLAND
Address:		Style:		Contact:	
		License:	IN 3550547	Phone:	
Phone:		VIN:	3HSDZAPR7PN716081	#:	
		Mileage:		Deduct:	\$0.00
75	Inspect Seat Belt System (OPEN)			0.3	B
76	Parts Shipping & Freight (OPEN)				B
77	Hazardous Waste	HW	\$30.00		B
78 Repair	Truck Cover	PM	\$20.00	0.5	B
79 Refinish	Two stage paint.				R 2.8
80	Paint Materials	PM	\$1,215.50		
81	Shop Supplies	SS	\$600.00		

Totals:

Hours:

Rate:

Total:

Estimate/Repair Order Totals			
Parts - New			\$19,711.41
PARTS TOTAL			\$19,711.41
Body Labor	30.9	\$130.00	\$4,017.00
Refinish Labor	14.3	\$130.00	\$1,859.00
Mechanical Labor	17.0	\$185.00	\$3,145.00
Frame Labor	3.5	\$185.00	\$647.50
LABOR TOTAL			\$9,668.50
Shop Supplies			\$600.00
Paint Materials			\$1,235.50
Hazardous Waste Removal			\$30.00

Sub Total			\$31,245.41
Sales Tax (0.000%)			
GRAND TOTAL			\$31,245.41



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Sometimes after work has been started, additional damaged or worn parts are discovered which were not evident from first inspection. This estimate does not cover or include any additional parts or labor which may be required. All parts prices are subject to invoice.

Authorized By: _____ **Date:** _____

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Photo Report

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Customer Information

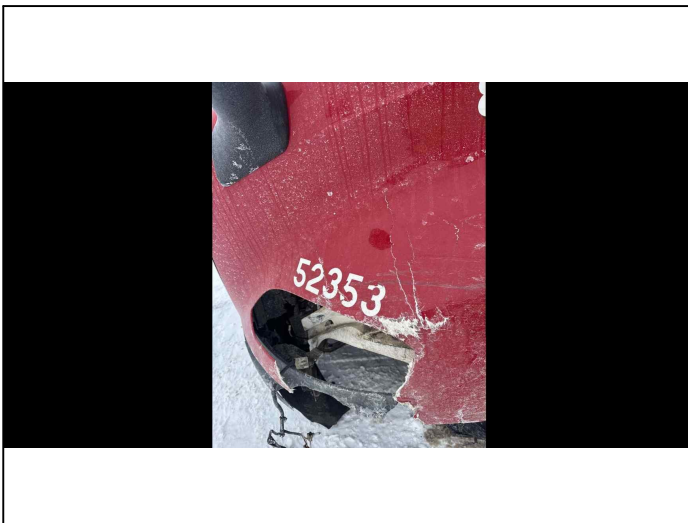
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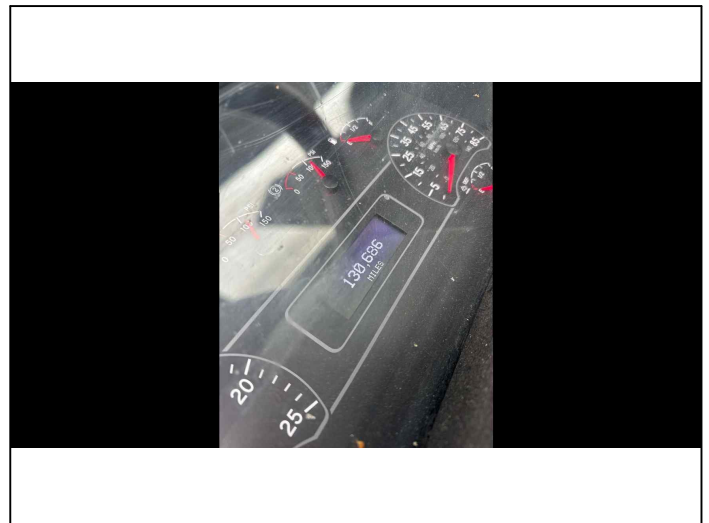
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Prod Date:

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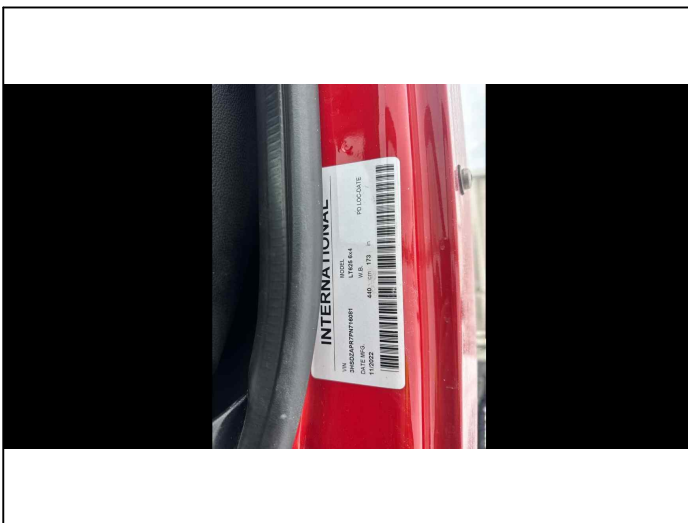
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719 96TH AVE
HOLLANDMI49424
Claim#:
Deduct: \$0.00



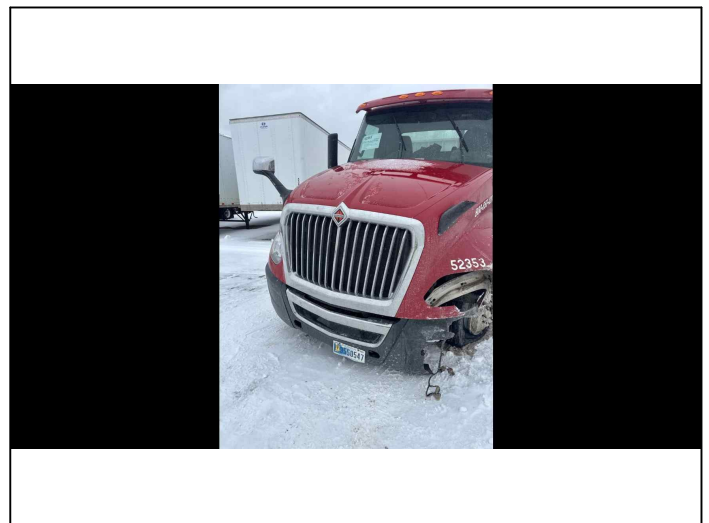
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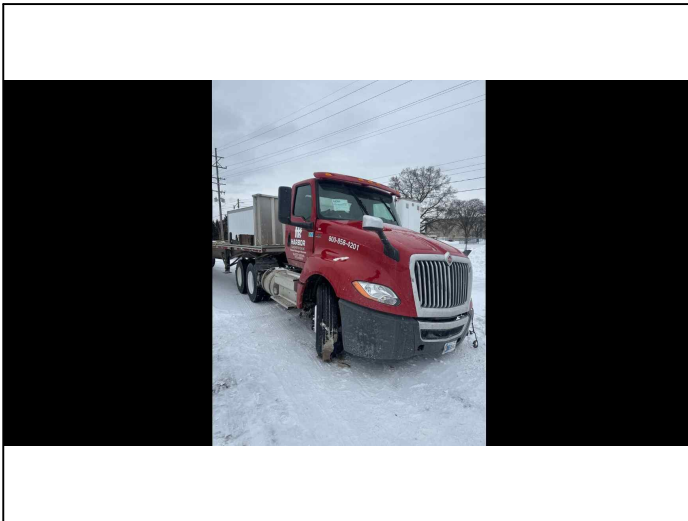
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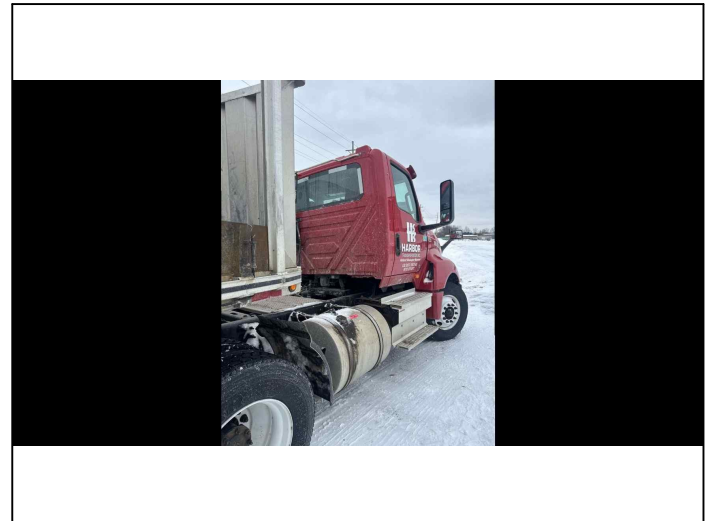
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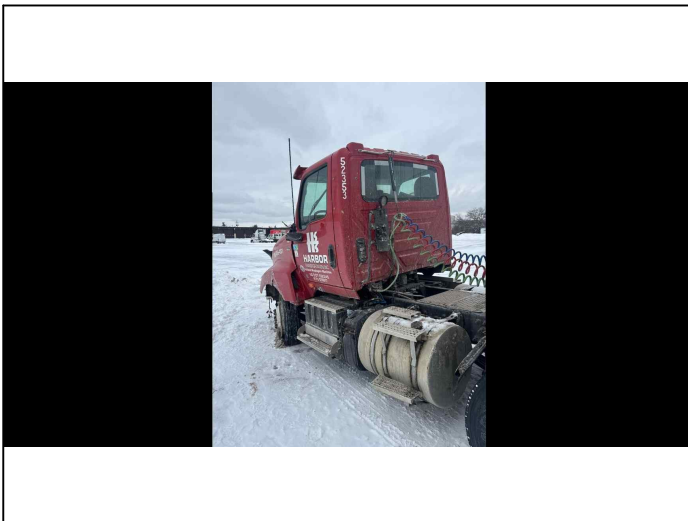
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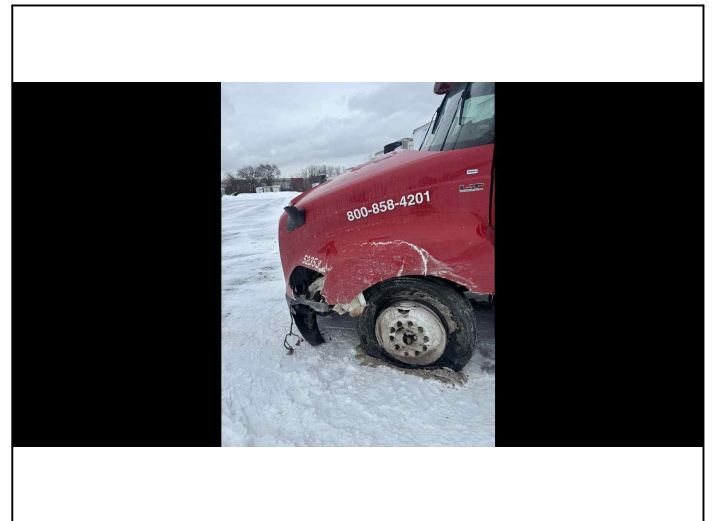
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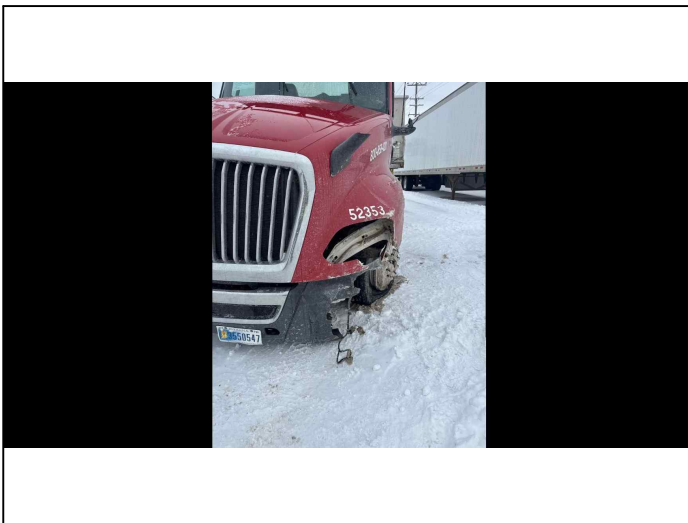
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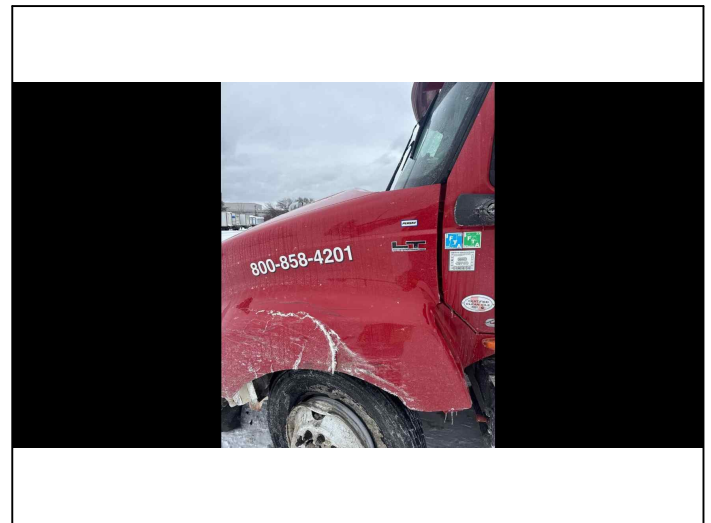
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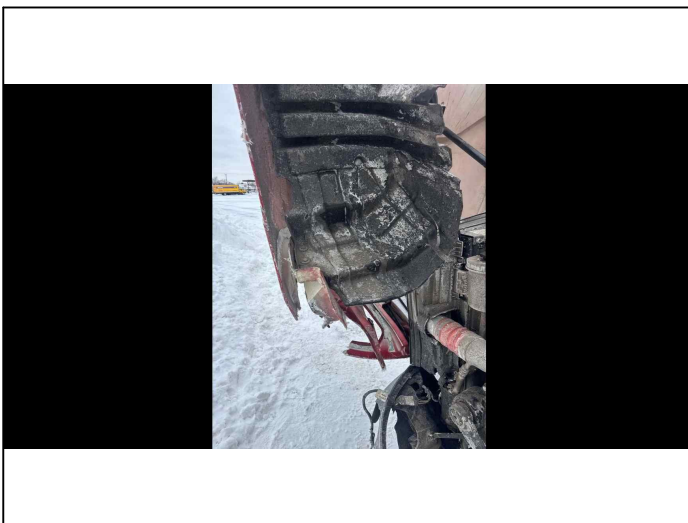
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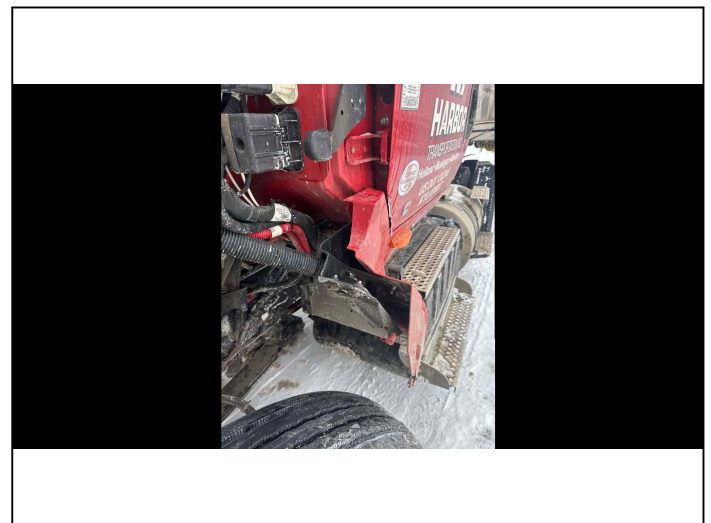
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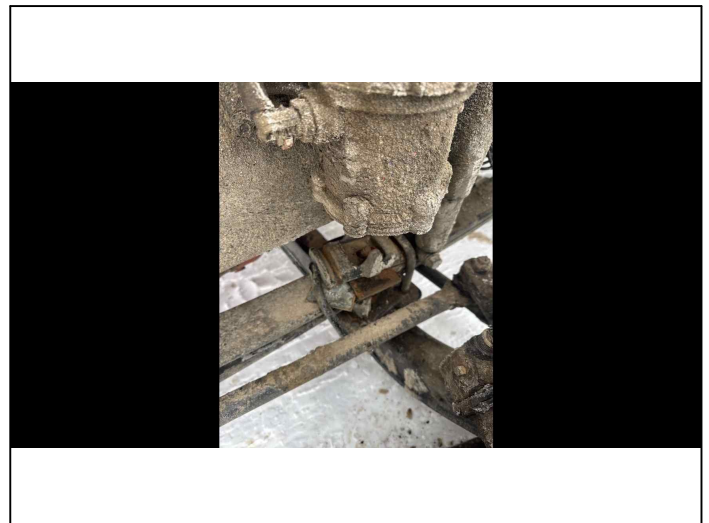
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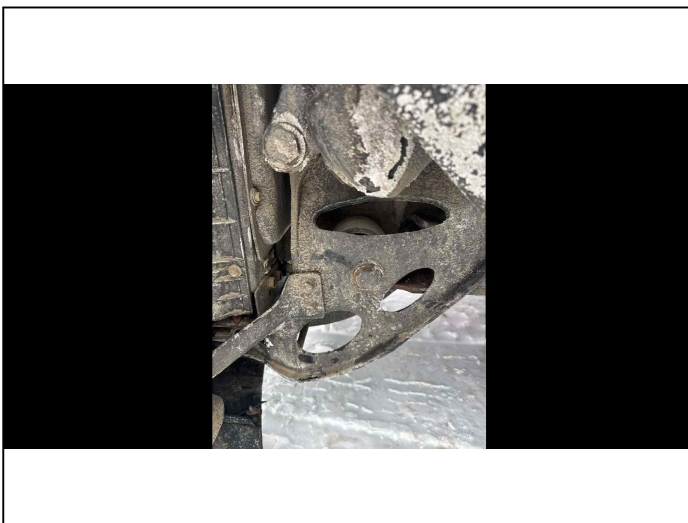
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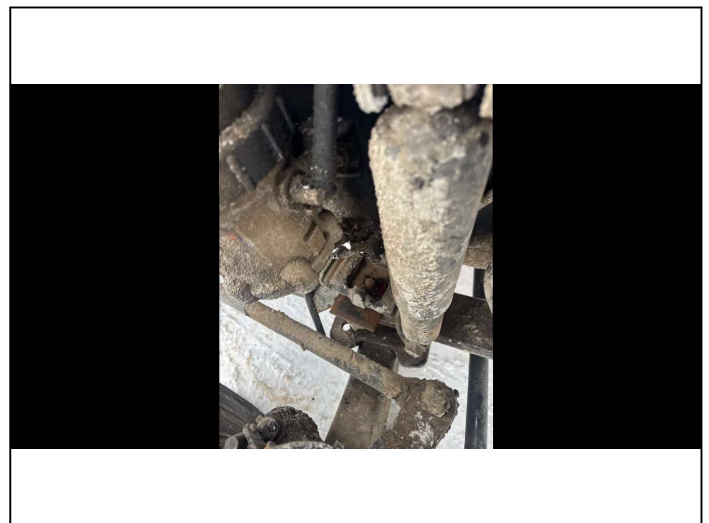
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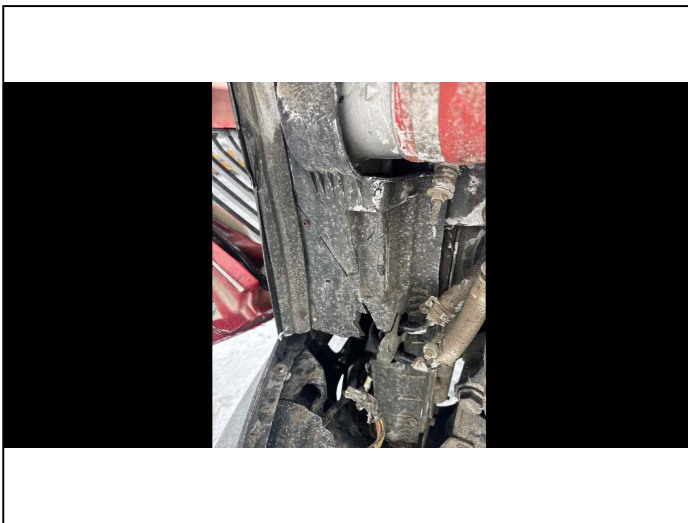
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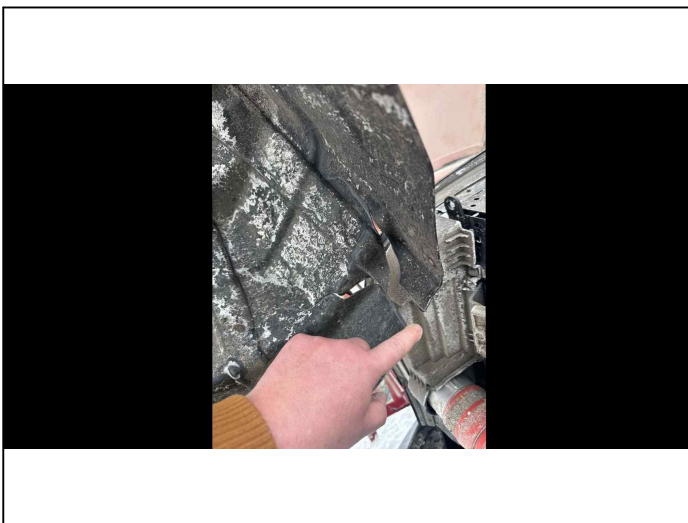
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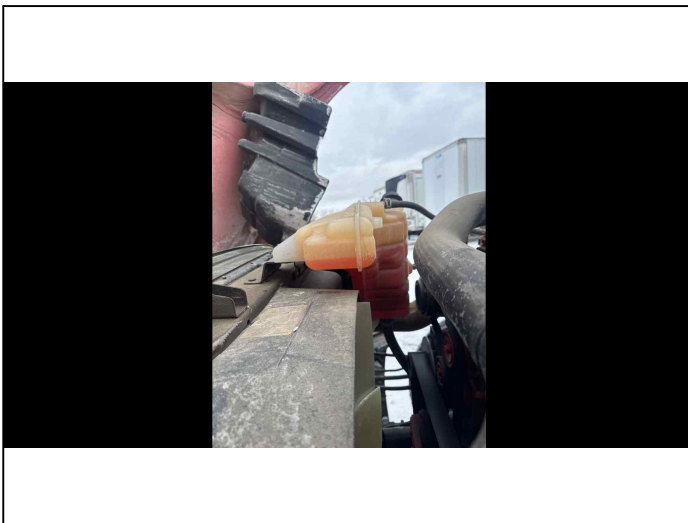
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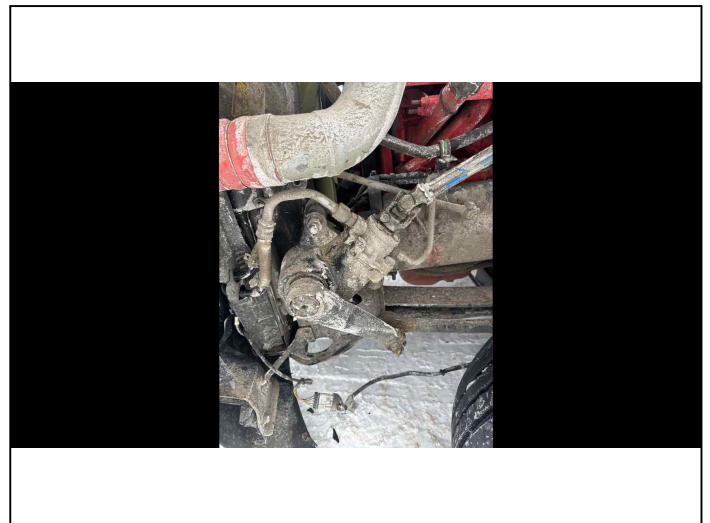
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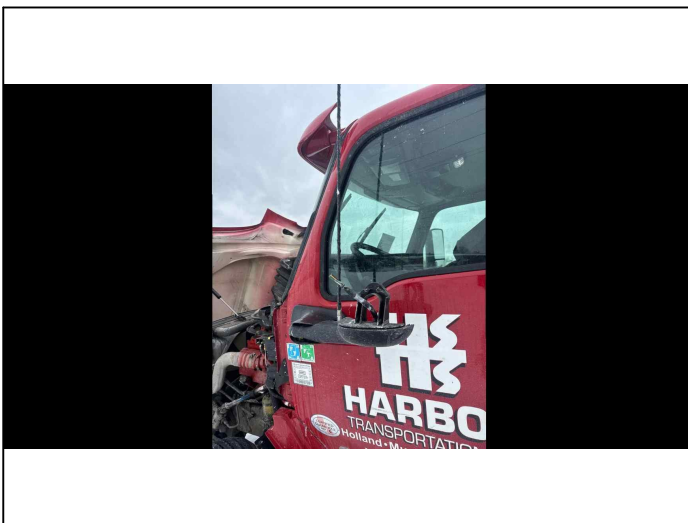
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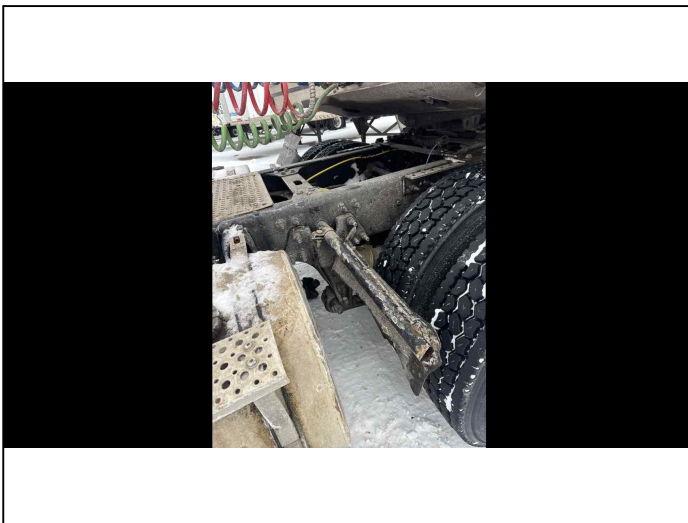
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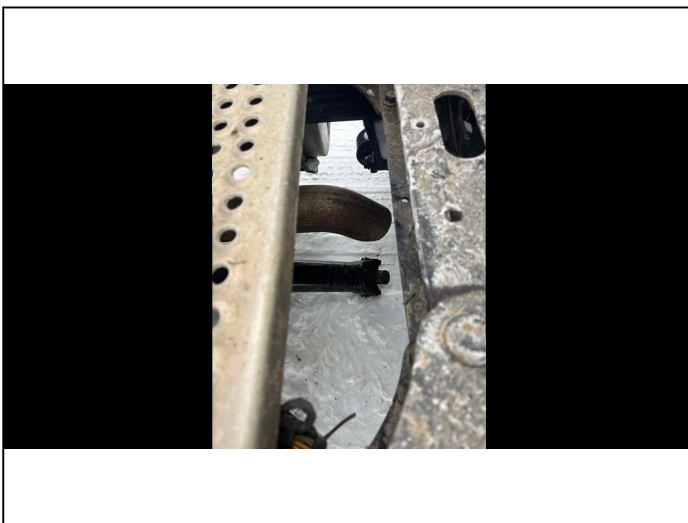
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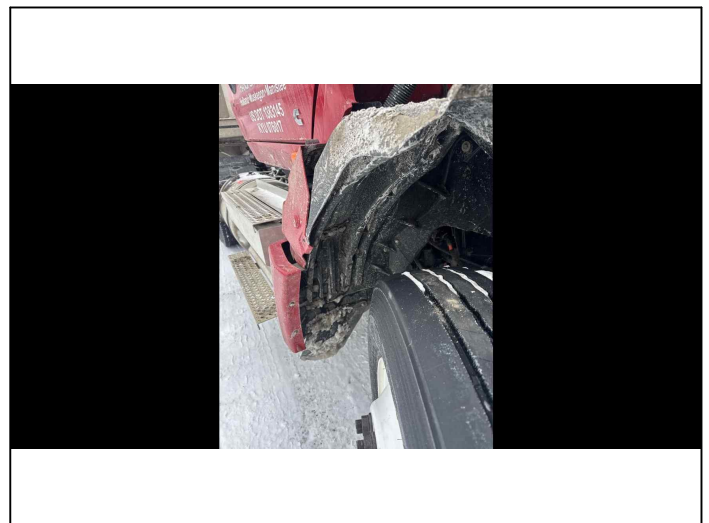
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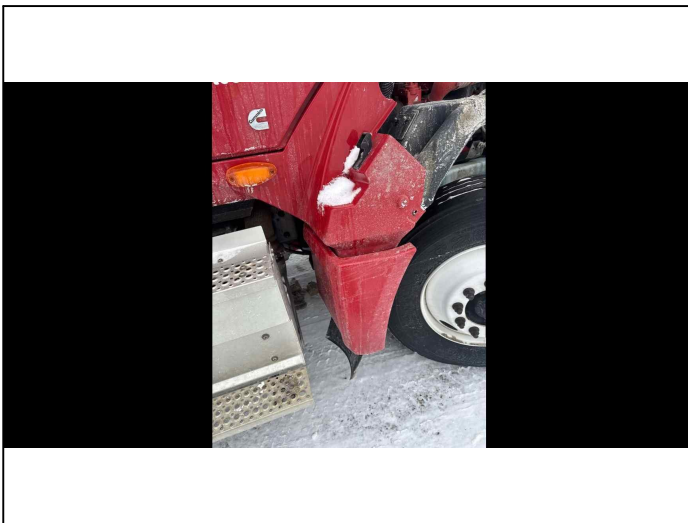
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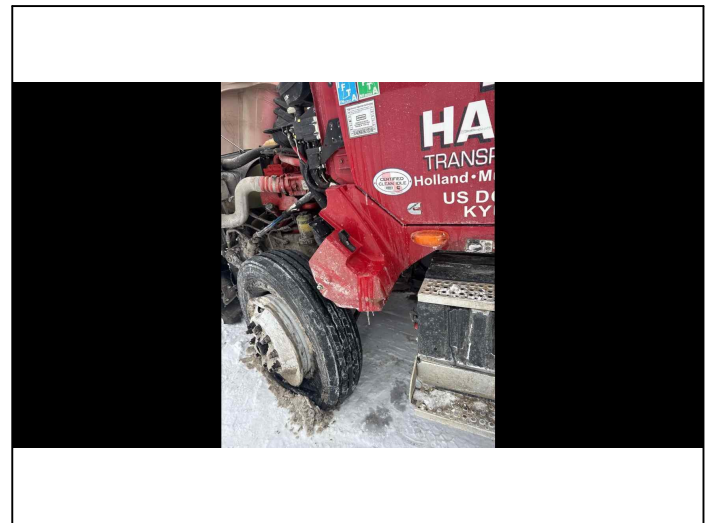
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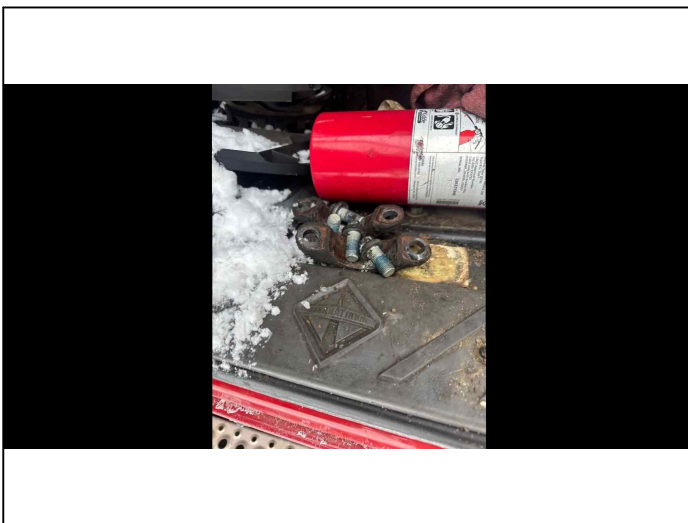
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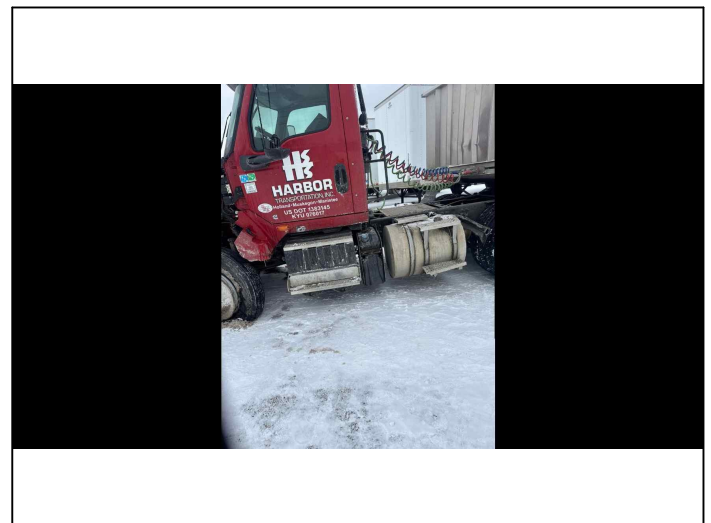
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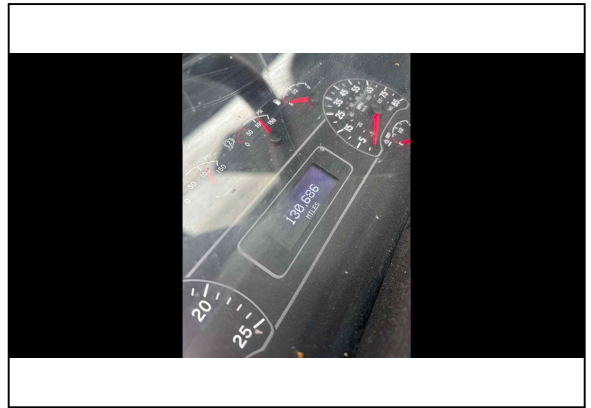
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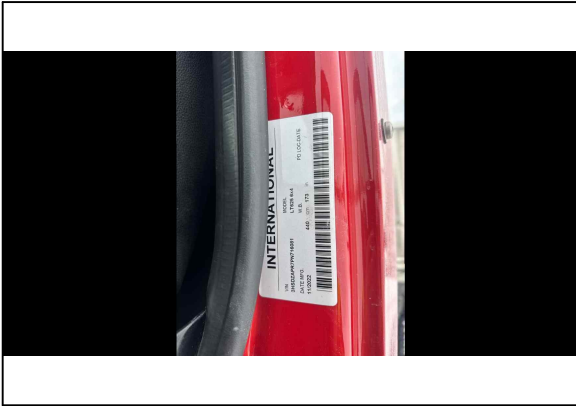
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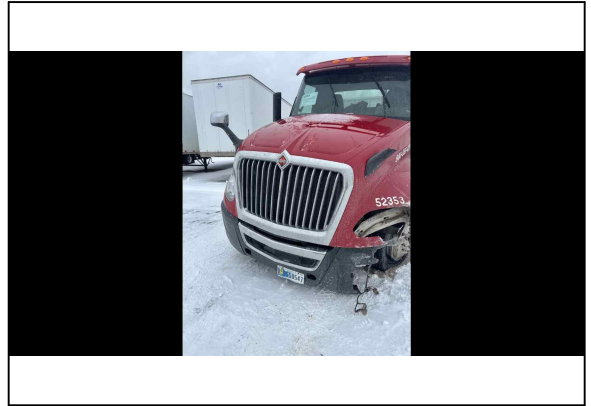
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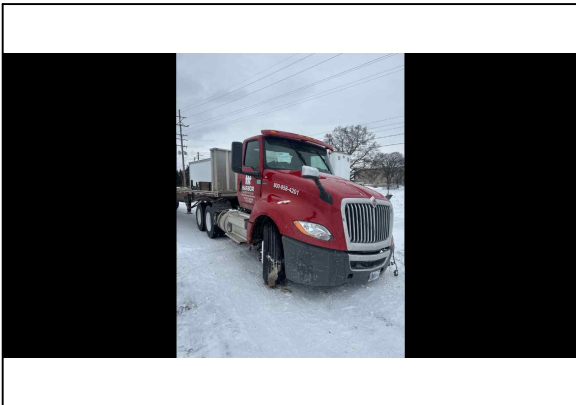
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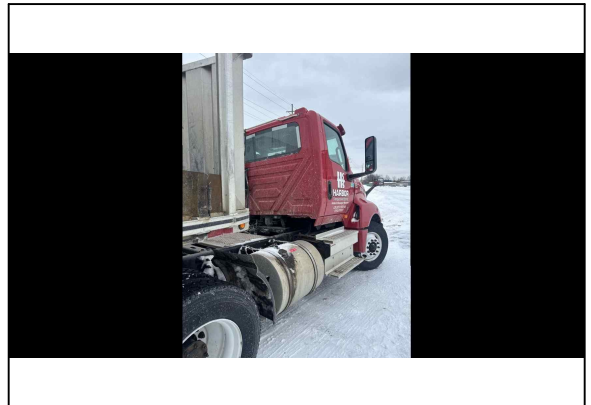
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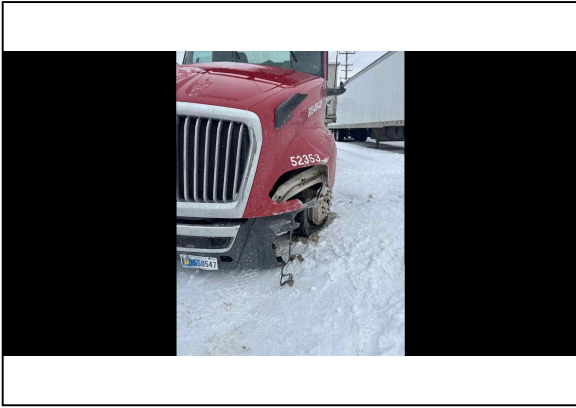
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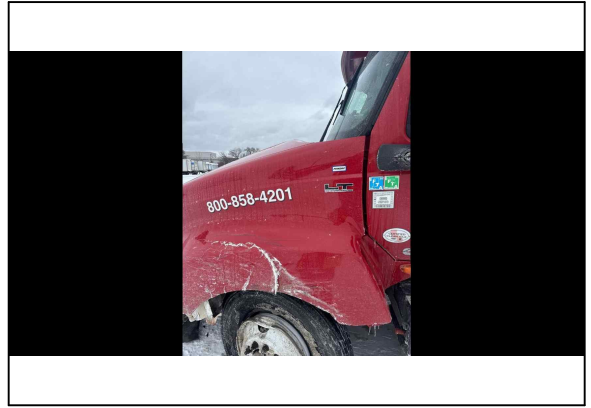
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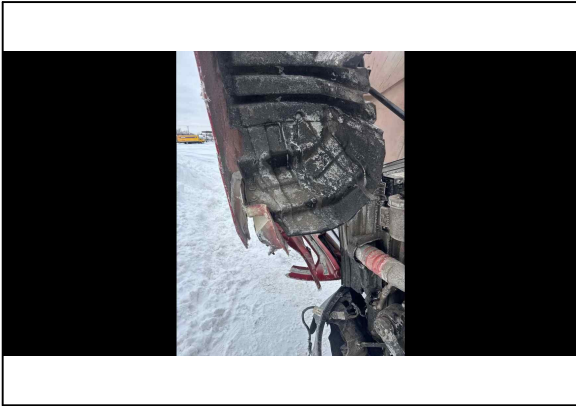
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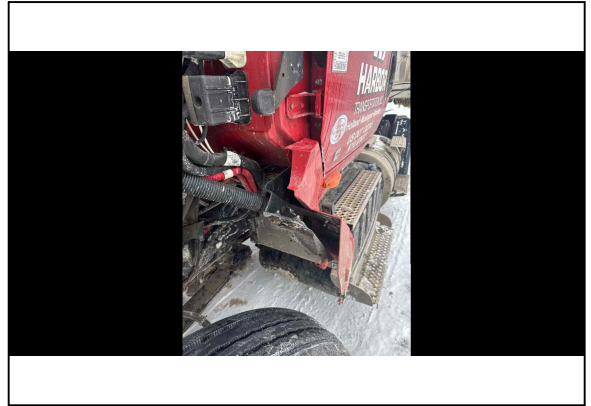
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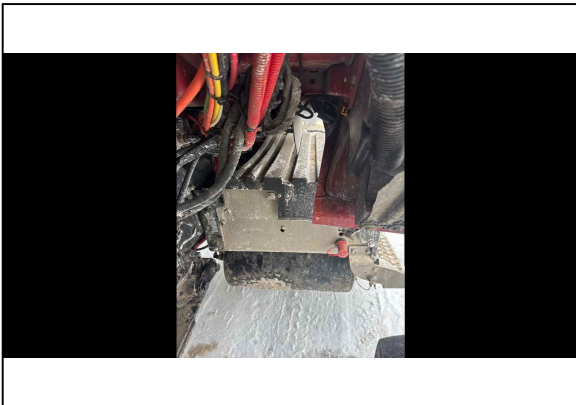
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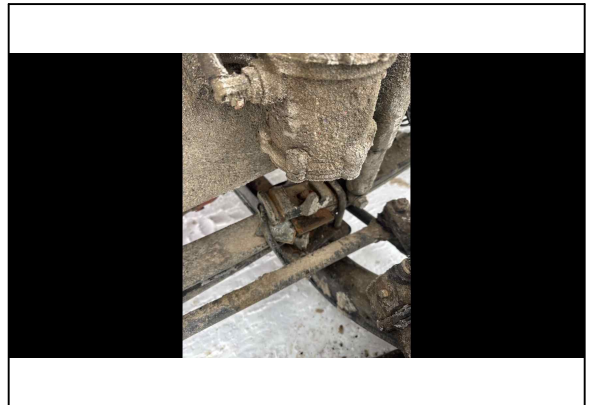
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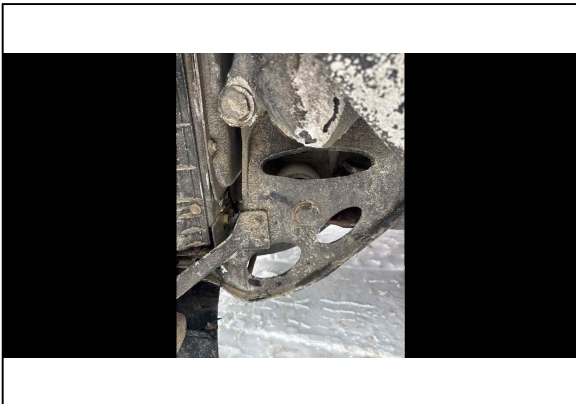
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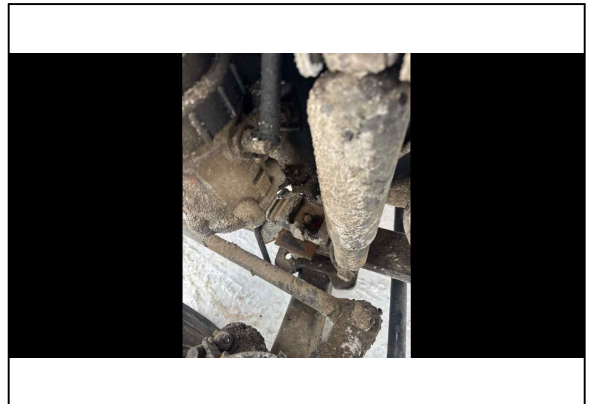
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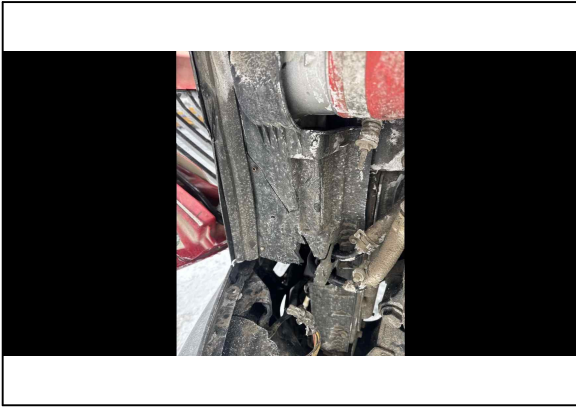
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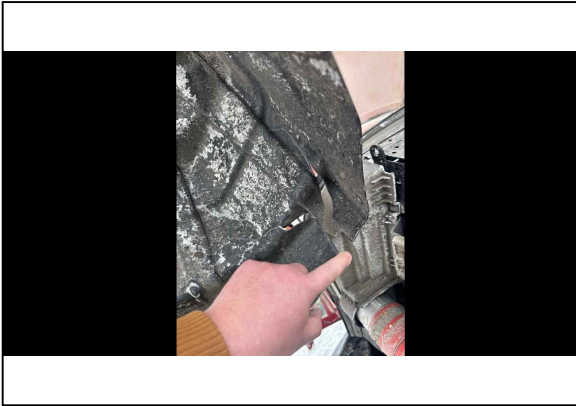
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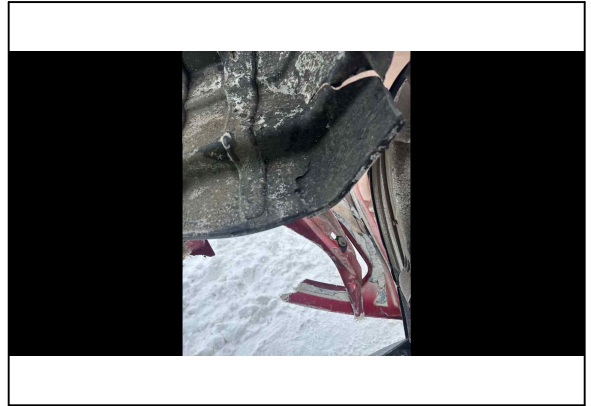
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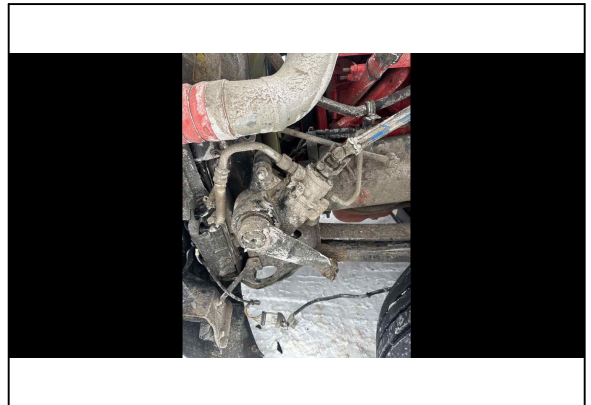
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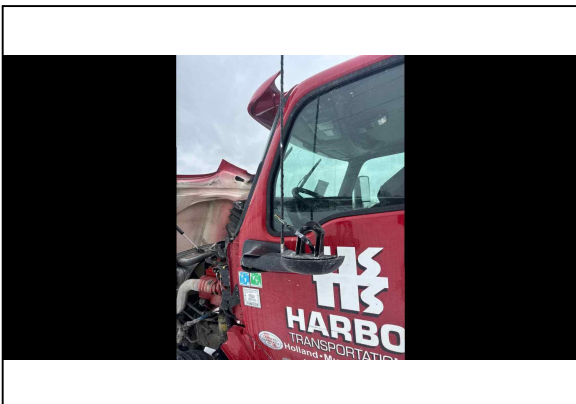
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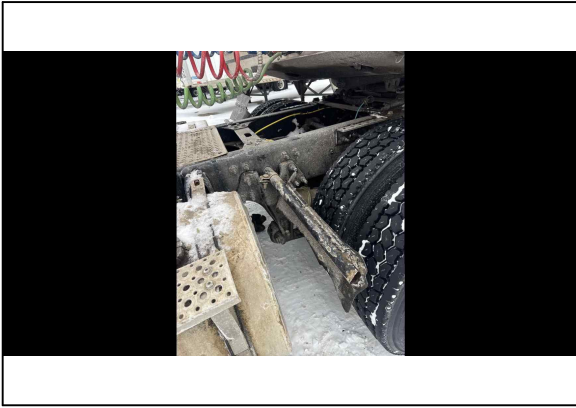
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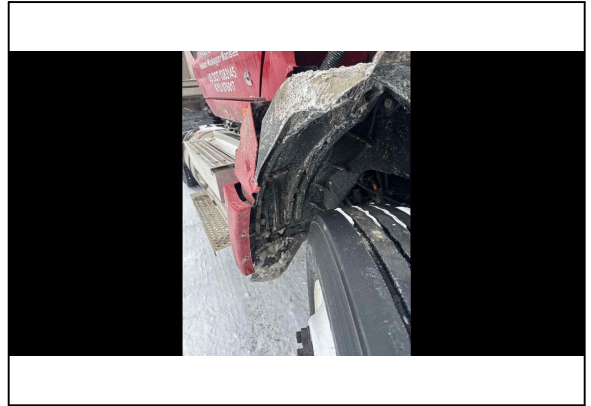
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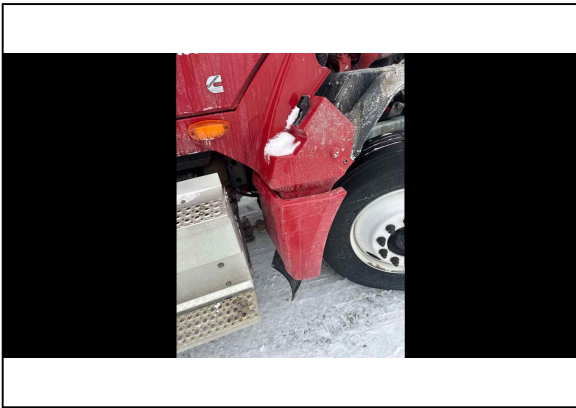
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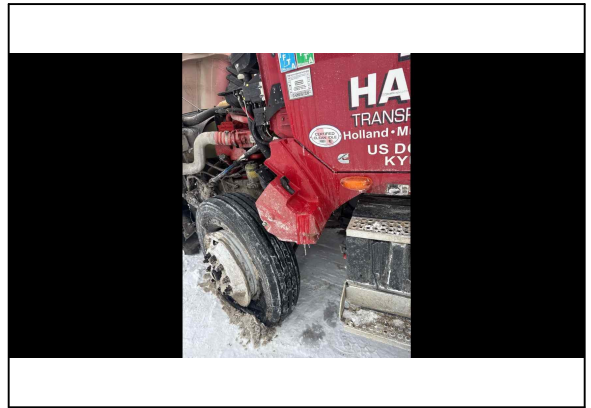
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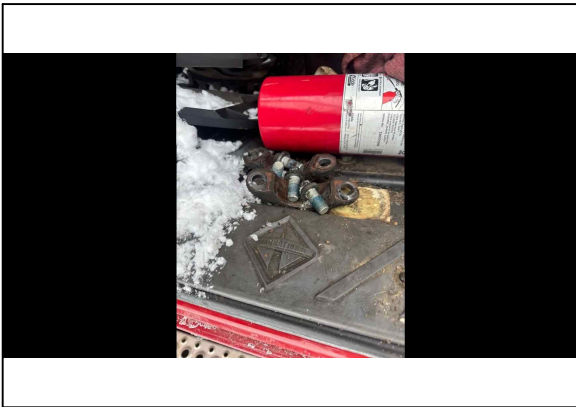
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IMG_CAP_01-29-2026 03-10-54.JPG

COLLISION REPAIR AGREEMENT
Terms and Conditions Governing Estimate

This Collision Repair Agreement ("CRA") is entered into as of the date of signature of collision repair estimate ("Estimate") to which this CRA is attached ("Effective Date") between Penske Truck Leasing Co. L.P. ("Penske") and the entity signing the attached Estimate ("Customer"). This CRA is and shall form a part of the collision repair estimate provided by Penske to Customer.

- 1. Term & Termination.** This CRA shall commence on the Effective Date and shall continue until terminated upon written notice by one party to the other, or until the work for a particular vehicle ("Vehicle") has been completed, whichever occurs first.
- 2. Services.** The repair, replacement, and any other services performed by Penske in connection with collision repair on the Vehicle shall constitute the "Services" under this CRA. Unless otherwise set forth in a CRA Pricing Addendum, Services will be billed to Customer at rates and charges set forth in the collision repair estimate, which reflect then-current parts and labor pricing which will vary over time. In the event that in the course of the Services, Penske discovers additional damage or necessary work that was not within the scope of the estimate, Penske may proceed with such additional repairs at Customer's expense so long as the Charges additional work or repairs does not exceed ten percent (10%) of the estimated Charges; if the additional Charges would exceed this threshold, Penske will provide Customer with a revised estimate. Any Services performed by third parties will be billed at the third party's invoice price, plus a reasonable markup. Any fuel or diesel exhaust fluid provided by Penske to Customer shall be at prices that vary over time. All Services performed by Penske shall be done in a good and workmanlike manner ("Performance Standard"). If within thirty (30) days of completion of a Service, Customer gives Penske written notice that it believes a Service was not performed in accordance with the Performance Standard, Penske will review the notice in good faith and endeavor to work with Customer to address such concern.
- 3. Charges.** As used in this CRA, "Charges" means the charges for the Services, shop supplies, and any and all other amounts and charges described elsewhere in this CRA, as well as all taxes and assessments that are now in force or may hereafter be levied on the Vehicles or Services. Customer shall pay Penske all Charges, in the form of checks or electronic funds transfer, within seven (7) days of the date of Penske's invoice, without deduction or offset. Unless Customer protests the correctness of any invoice within thirty (30) days of its receipt, such invoice shall be presumed to be correct. Customer shall be charged interest at 1.5% per month for any outstanding Charges. Penske shall be entitled to reimbursement from Customer of all expenses of collection and reasonable attorneys' fees (including those incurred on any appeal) spent in addressing any Customer breach.
- 4. Damage.** Customer assumes the risk of loss or damage (physical or otherwise) to all Vehicles from any and every cause whatsoever, including, but not limited to, casualty, collision, upset, deterioration, structural failure, fire, theft, malicious mischief, vandalism, graffiti, glass breakage, and mysterious disappearance. Penske shall have no obligation to repair such damages.
- 5. Insurance.** Customer shall, at its expense, maintain Automobile Liability Insurance with a combined single limit of not less than \$1,000,000 per occurrence for each Vehicle for liability or bodily injury, death or property damage arising out of the ownership, maintenance or operation of such coverages, shall be primary and non-contributory. The limits of coverage shall not be considered a limitation of liability. Upon request, Customer shall deliver to Penske a certificate of insurance showing the coverage required pursuant to this paragraph.
- 6. INDEMNIFICATION.** CUSTOMER SHALL PROTECT, DEFEND, INDEMNIFY AND HOLD HARMLESS PENSKE AND ITS PARTNERS AND THEIR RESPECTIVE OFFICERS, DIRECTORS, SHAREHOLDERS, AGENTS, SERVANTS, REPRESENTATIVES AND EMPLOYEES FROM ANY AND ALL CLAIMS, SUITS, COSTS, LOSSES, DAMAGES, EXPENSES (INCLUDING REASONABLE ATTORNEYS' FEES) AND LIABILITIES (EVEN IF PENSKE IS CLAIMED TO HAVE BEEN OR IS PROVEN TO BE NEGLIGENT) ARISING OUT OF OR RELATED TO: (A) THE SERVICES; (B) ANY INJURIES TO CUSTOMER OR ITS EMPLOYEES, CONTRATORS, GUESTS OR INVITEES; (C) CUSTOMER'S BREACH OF THIS CRA; (D) CUSTOMER'S NEGLIGENCE OR WILLFUL MISCONDUCT; AND (E) THE OWNERSHIP, USE, SELECTION, POSSESSION, MAINTENANCE, AND/OR OPERATION OF ANY VEHICLE. CUSTOMER'S INDEMNITY OBLIGATIONS SHALL SURVIVE TERMINATION OR EXPIRATION OF THIS CRA.
- 7. DISCLAIMER.** PENSKE MAKES NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE OR ABSENCE OF ANY MANUFACTURING DEFECTS OF ANY VEHICLE, PART, OR TIRE COVERED BY THIS CRA OR ANY SERVICES PROVIDED BY PENSKE HEREUNDER. PENSKE AND ITS PARTNERS SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, LOST PROFITS, OR CARGO LOSS OR DAMAGE.
- 8. Force Majeure.** Neither party shall incur liability to the other party for a failure to perform any obligations under this CRA (excluding payment, indemnification, and insurance obligations) that is caused by events beyond such party's reasonable control, such as (but not limited to) war, terrorist attack, fire, governmental regulations, acts of God, labor disputes, pandemics, shutdown orders, manufacturer, supplier or transportation shortages or delays, fuel allocation programs, or manufacturer's defects.
- 9. Miscellaneous.** This CRA (including any attachments hereto) shall constitute the entire agreement between the parties regarding the Services, shall supersede any and all proposals or agreements, written or verbal, between the parties, relating to the subject matter hereof and shall not be modified, including by course of dealing or performance, unless by formal written amendment signed by both parties. Each party acknowledges they have had an opportunity to review this CRA and there shall be no interpreted neutrally with no presumption against either party. No waiver or breach of any covenant or obligation herein shall be construed to be a waiver of the covenant or obligation itself, or any subsequent breach thereof. This CRA is to be interpreted and governed by the laws of the Commonwealth of Pennsylvania, without giving effect to principles of conflicts of law. THE PARTIES HEREBY KNOWINGLY, VOLUNTARILY, AND IRREVOCABLY WAIVE ANY AND ALL RIGHT TO TRIAL BY JURY IN ANY LEGAL PROCEEDING ARISING OUT OF OR RELATED TO THIS CRA, WHETHER BASED ON CONTRACT, TORT, STATUTE, OR OTHERWISE.

By signing the accompanying Estimate, Customer acknowledges that he/she has full express authority to bind Customer to the terms and conditions hereof and the terms of this CRA will govern all repairs, and any related repairs, in the Estimate.



PTCR - Grand Rapids

3940 Eastern Ave SE
Grand Rapids, MI 49508
616-243-7033
6844-10

Est #:4081
Unit #:8603640

Sch In:
Sch Out:

Estimator: Jim Leshner

Estimate

Customer Information

Name: HARBOR TRANSPORTATION
Address:
Phone:

Vehicle Information

Vehicle: 2023 MAC FLATBED TRAILER
Style: T/A VAN TRAILER
License:
VIN: 5MAPA4826PH065755
Mileage: 0

Insurance Information

Ins Co: HOLLAND
Contact:
Phone:
#:
Deduct: \$0.00

#	Operation	Description	Type	Price	Tax	Labor	Dept	Paint
1		Estimate Written By Virtual Inspection					B	
2		Possible Hidden Damage					B	
3		~~~~~					B	
4	Remove/Install	Customers Items @ Bulkhead For Repair Access				1.0	B	
5	Remove/Replace	Bulkhead (Removable) Manufacturer Aero	NW	\$2,634.28		2.0	B	
6	Repair	Road Side/Side Rail Pockets Torn				16.0	B	
7	Remove/Replace	Conspiciuty Stripe As Needed	NW	\$30.00			B	
8	Repair	Road Side Rub Rail				5.0	B	
9	Remove/Replace	Roadside Landing Gear Leg (Left)	NW	\$1,309.02		3.4	B	
10	Remove/Replace	(2) Mounting Support Bracket	NW	\$165.37		1.0	B	
11	Remove/Replace	Dolly Brace , Alum	NW	\$92.70		0.4	B	
12	Remove/Replace	Angle Brace	NW	\$124.04		0.5	B	
13	Remove/Replace	Landing Gear Mount	NW	\$262.32		0.5	B	
14	Remove/Replace	Crank Handle	NW	\$134.30			B	
15		Level Trailer For Repairs				1.0	B	
16		Parts Shipping & Freight (OPEN					B	
17		Shop Supplies	SS	\$462.00				

Totals:

Hours:

Rate:

Total:

Estimate/Repair Order Totals			
Parts - New			\$4,752.03
PARTS TOTAL			\$4,752.03
Body Labor	30.8	\$130.00	\$4,004.00
LABOR TOTAL			\$4,004.00



PTCR - Grand Rapids

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Grand Rapids, MI 49508
616-243-7033
6844-10

Est #:4081
Unit #:8603640

Sch In:
Sch Out:

Estimator: Jim Leshner

Estimate

Customer Information

Name: HARBOR TRANSPORTATION
Address:
Phone:

Vehicle Information

Vehicle: 2023 MAC FLATBED TRAILER
Style: T/A VAN TRAILER
License:
VIN: 5MAPA4826PH065755
Mileage: 0

Insurance Information

Ins Co: HOLLAND
Contact:
Phone:
#:
Deduct: \$0.00

Shop Supplies			\$462.00

Sub Total			\$9,218.03
Sales Tax (0.000%)			
GRAND TOTAL			\$9,218.03

Sometimes after work has been started, additional damaged or worn parts are discovered which were not evident from first inspection. This estimate does not cover or include any additional parts or labor which may be required. All parts prices are subject to invoice.

Authorized By:_____ **Date:**_____

PTCR - Grand Rapids

3940 Eastern Ave SE
Grand Rapids, MI 49508
616-243-7033

Photo Report

Est #: 4081
RO #: 0
Unit #:8603640

Prepared By: Jim Leshner

Sch In: 12/30/1899
Sch Out: 12/30/1899

Customer Information

Name: HARBOR TRANSPORTATION INC
Addr:
Phone:

Vehicle Information

Vehicle: 2023 MAC FLATBED TRAILER
Style: T/A VAN TRAILER
License:
VIN: 5MAPA4826PH065755
Mileage In: 0 Mileage Out:
Paint Code:
Prod Date:

Insurance Information

HOLLAND
719 96TH AVE
HOLLANDMI49424
Claim#:
Deduct: \$0.00



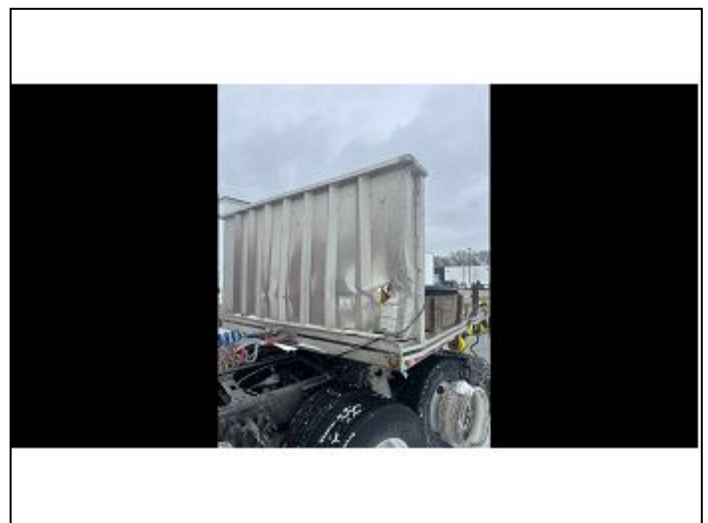
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616-243-7033

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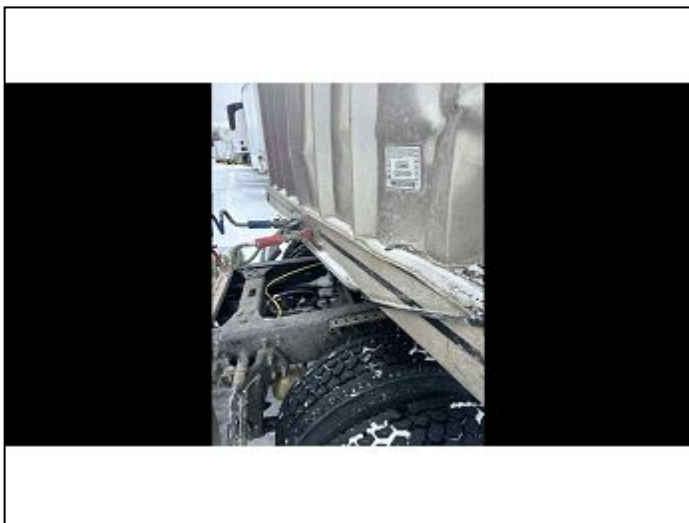
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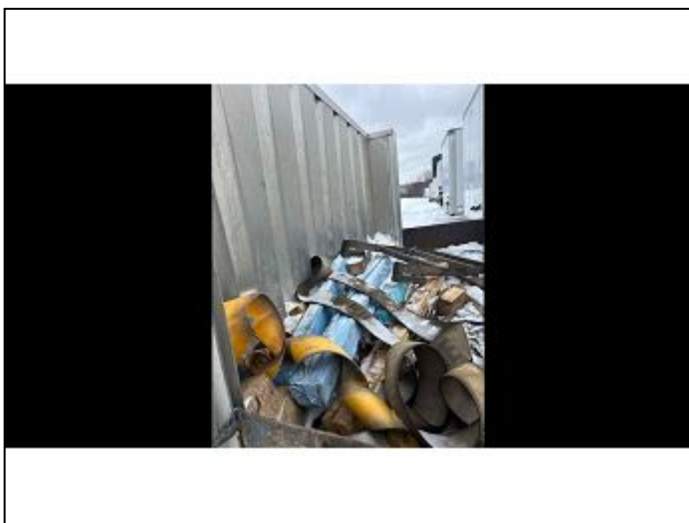
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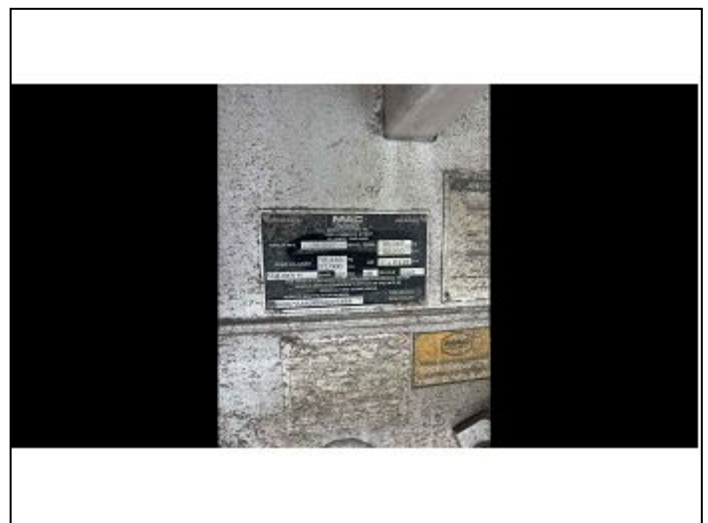
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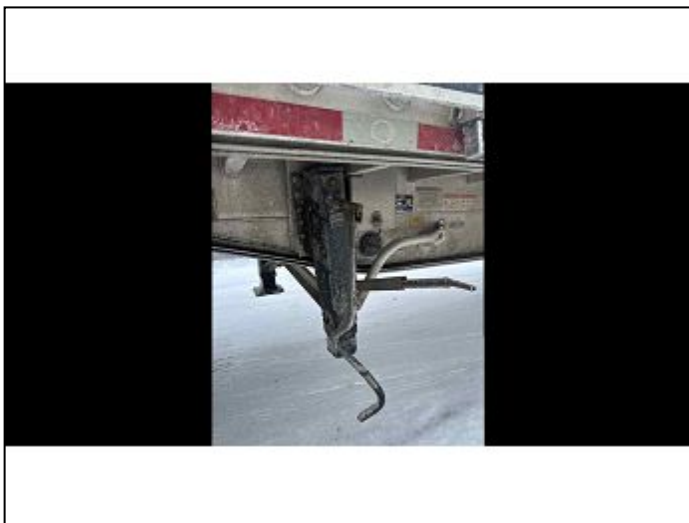
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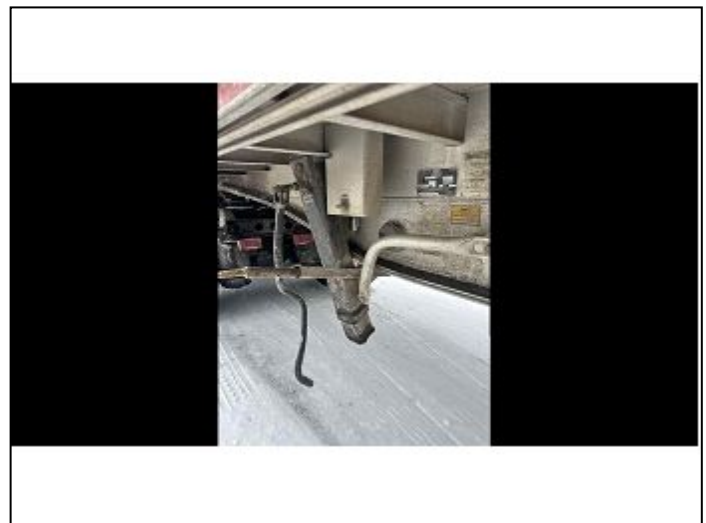
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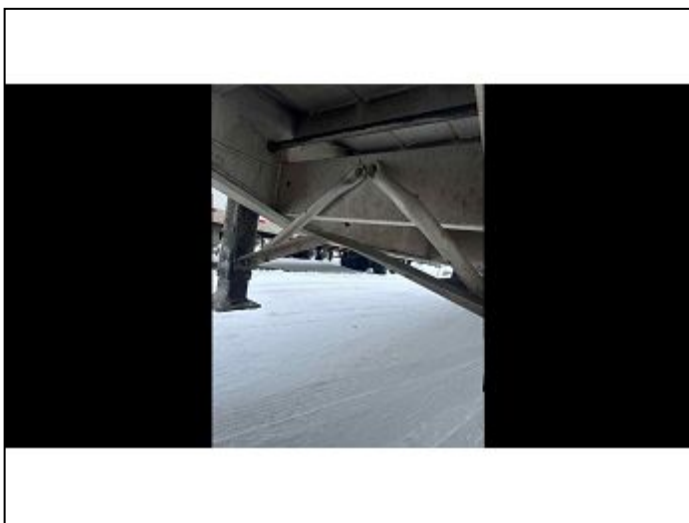
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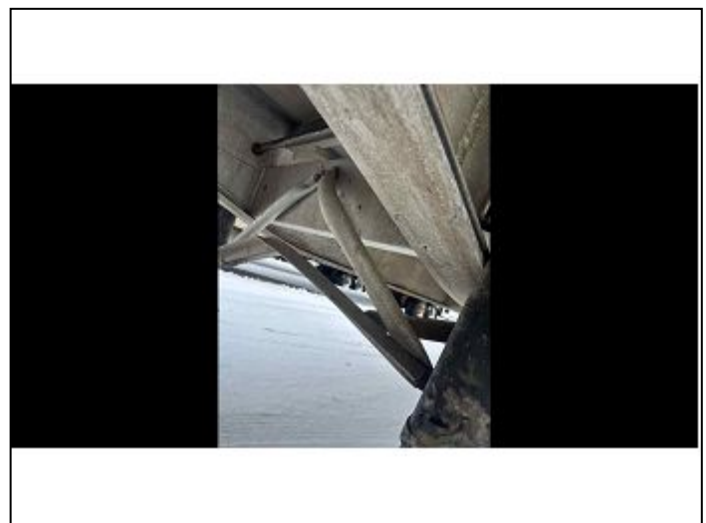
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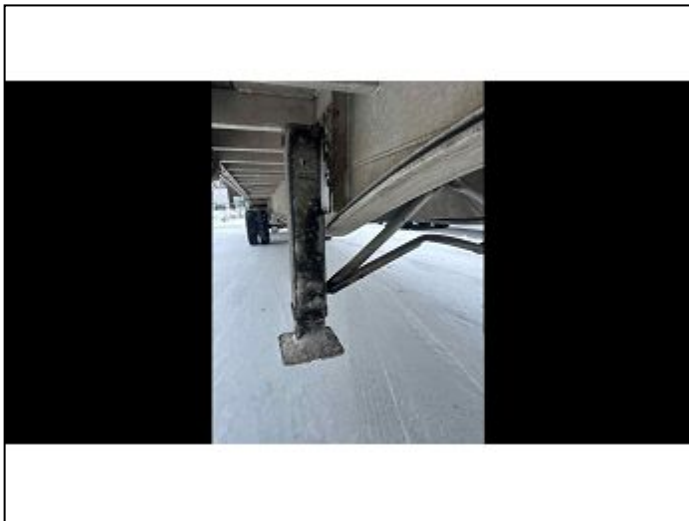
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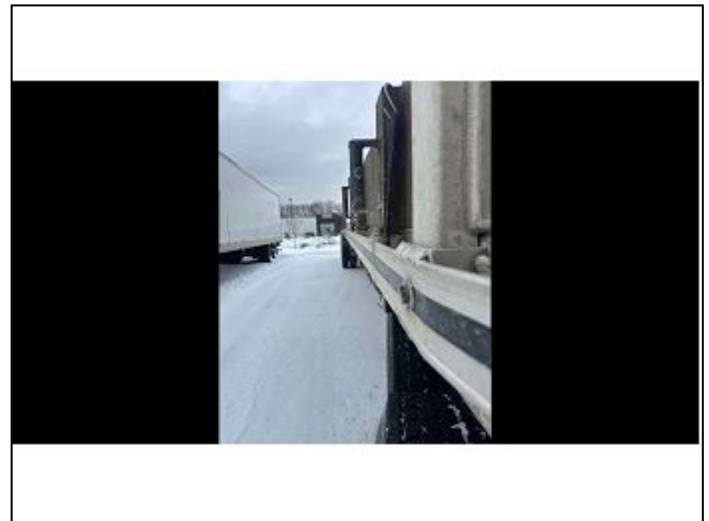
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PTCR - Grand Rapids

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616-243-7033

Photo Report

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Prepared By: Jim Leshar

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Customer Information

Name: HARBOR TRANSPORTATION INC
Addr:
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Vehicle Information

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License:
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Mileage In: 0 Mileage Out:
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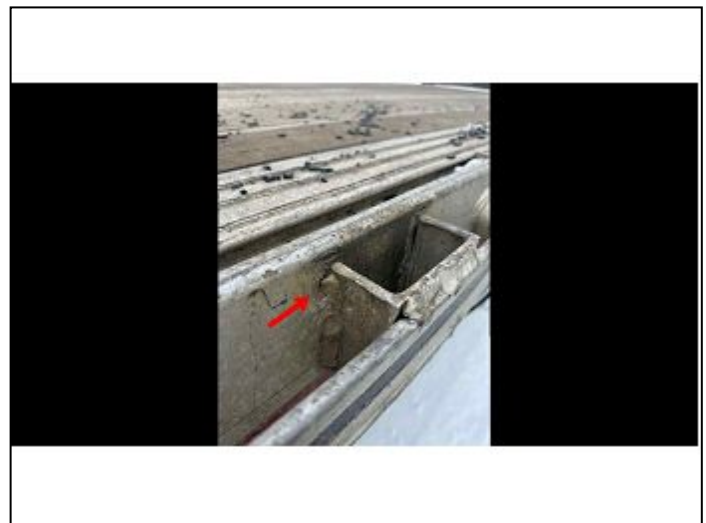
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Prepared By: Jim Leshar

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PTCR - Grand Rapids

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Grand Rapids, MI 49508
616-243-7033

Photo Report

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Unit #:8603640

Sch In: 12/30/1899
Sch Out: 12/30/1899

Prepared By: Jim Lesher

Customer Information

Name: HARBOR TRANSPORTATION INC
Addr:
Phone:

Vehicle Information

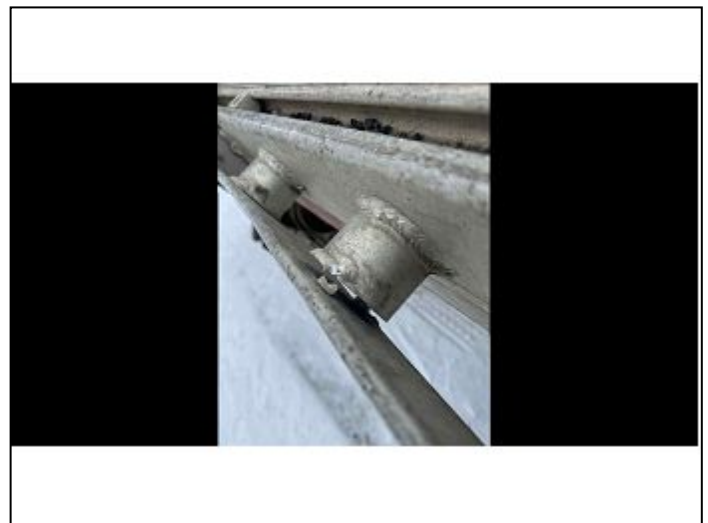
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License:
VIN: 5MAPA4826PH065755
Mileage In: 0 Mileage Out:
Paint Code:
Prod Date:

Insurance Information

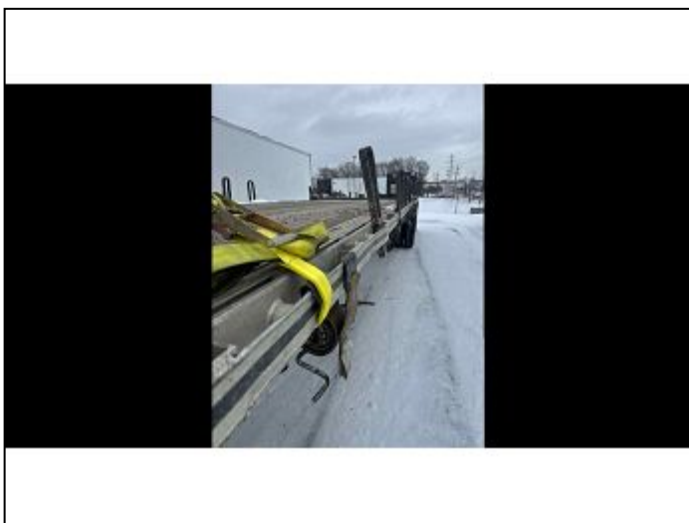
HOLLAND
719 96TH AVE
HOLLANDMI49424
Claim#:
Deduct: \$0.00



IMG_CAP_01-29-2026 03-21-31.JPG



IMG_CAP_01-29-2026 03-21-41.JPG



IMG_CAP_01-29-2026 03-22-24.JPG

COLLISION REPAIR AGREEMENT
Terms and Conditions Governing Estimate

This Collision Repair Agreement ("CRA") is entered into as of the date of signature of collision repair estimate ("Estimate") to which this CRA is attached ("Effective Date") between Penske Truck Leasing Co. L.P. ("Penske") and the entity signing the attached Estimate ("Customer"). This CRA is and shall form a part of the collision repair estimate provided by Penske to Customer.

1. Term & Termination. This CRA shall commence on the Effective Date and shall continue until terminated upon written notice by one party to the other, or until the work for a particular vehicle ("Vehicle") has been completed, whichever occurs first.

2. Services. The repair, replacement, and any other services performed by Penske in connection with collision repair on the Vehicle shall constitute the "Services" under this CRA. Unless otherwise set forth in a CRA Pricing Addendum, Services will be billed to Customer at rates and charges set forth in the collision repair estimate, which reflect then-current parts and labor pricing which will vary over time. In the event that in the course of the Services, Penske discovers additional damage or necessary work that was not within the scope of the estimate, Penske may proceed with such additional repairs at Customer's expense so long as the Charges additional work or repairs does not exceed ten percent (10%) of the estimated Charges; if the additional Charges would exceed this threshold, Penske will provide Customer with a revised estimate. Any Services performed by third parties will be billed at the third party's invoice price, plus a reasonable markup. Any fuel or diesel exhaust fluid provided by Penske to Customer shall be at prices that vary over time. All Services performed by Penske shall be done in a good and workmanlike manner ("Performance Standard"). If within thirty (30) days of completion of a Service, Customer gives Penske written notice that it believes a Service was not performed in accordance with the Performance Standard, Penske will review the notice in good faith and endeavor to work with Customer to address such concern.

3. Charges. As used in this CRA, "Charges" means the charges for the Services, shop supplies, and any and all other amounts and charges described elsewhere in this CRA, as well as all taxes and assessments that are now in force or may hereafter be levied on the Vehicles or Services. Customer shall pay Penske all Charges, in the form of checks or electronic funds transfer, within seven (7) days of the date of Penske's invoice, without deduction or offset. Unless Customer protests the correctness of any invoice within thirty (30) days of its receipt, such invoice shall be presumed to be correct. Customer shall be charged interest at 1.5% per month for any outstanding Charges. Penske shall be entitled to reimbursement from Customer of all expenses of collection and reasonable attorneys' fees (including those incurred on any appeal) spent in addressing any Customer breach.

4. Damage. Customer assumes the risk of loss or damage (physical or otherwise) to all Vehicles from any and every cause whatsoever, including, but not limited to, casualty, collision, upset, deterioration, structural failure, fire, theft, malicious mischief, vandalism, graffiti, glass breakage, and mysterious disappearance. Penske shall have no obligation to repair such damages.

5. Insurance. Customer shall, at its expense, maintain Automobile Liability Insurance with a combined single limit of not less than \$1,000,000 per occurrence for each Vehicle for liability or bodily injury, death or property damage arising out of the ownership, maintenance or operation of such coverages, shall be primary and non-contributory. The limits of coverage shall not be considered a limitation of liability. Upon request, Customer shall deliver to Penske a certificate of insurance showing the coverage required pursuant to this paragraph.

6. INDEMNIFICATION. CUSTOMER SHALL PROTECT, DEFEND, INDEMNIFY AND HOLD HARMLESS PENSKE AND ITS PARTNERS AND THEIR RESPECTIVE OFFICERS, DIRECTORS, SHAREHOLDERS, AGENTS, SERVANTS, REPRESENTATIVES AND EMPLOYEES FROM ANY AND ALL CLAIMS, SUITS, COSTS, LOSSES, DAMAGES, EXPENSES (INCLUDING REASONABLE ATTORNEYS' FEES) AND LIABILITIES (EVEN IF PENSKE IS CLAIMED TO HAVE BEEN OR IS PROVEN TO BE NEGLIGENT) ARISING OUT OF OR RELATED TO: (A) THE SERVICES; (B) ANY INJURIES TO CUSTOMER OR ITS EMPLOYEES, CONTRACTORS, GUESTS OR INVITEES; (C) CUSTOMER'S BREACH OF THIS CRA; (D) CUSTOMER'S NEGLIGENCE OR WILLFUL MISCONDUCT; AND (E) THE OWNERSHIP, USE, SELECTION, POSSESSION, MAINTENANCE, AND/OR OPERATION OF ANY VEHICLE. CUSTOMER'S INDEMNITY OBLIGATIONS SHALL SURVIVE TERMINATION OR EXPIRATION OF THIS CRA.

7. DISCLAIMER. PENSKE MAKES NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE OR ABSENCE OF ANY MANUFACTURING DEFECTS OF ANY VEHICLE, PART, OR TIRE COVERED BY THIS CRA OR ANY SERVICES PROVIDED BY PENSKE HEREUNDER. PENSKE AND ITS PARTNERS SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, LOST PROFITS, OR CARGO LOSS OR DAMAGE.

8. Force Majeure. Neither party shall incur liability to the other party for a failure to perform any obligations under this CRA (excluding payment, indemnification, and insurance obligations) that is caused by events beyond such party's reasonable control, such as (but not limited to) war, terrorist attack, fire, governmental regulations, acts of God, labor disputes, pandemics, shutdown orders, manufacturer, supplier or transportation shortages or delays, fuel allocation programs, or manufacturer's defects.

9. Miscellaneous. This CRA (including any attachments hereto) shall constitute the entire agreement between the parties regarding the Services, shall supersede any and all proposals or agreements, written or verbal, between the parties, relating to the subject matter hereof and shall not be modified, including by course of dealing or performance, unless by formal written amendment signed by both parties. Each party acknowledges they have had an opportunity to review this CRA and there shall be no interpreted neutrally with no presumption against either party. No waiver or breach of any covenant or obligation herein shall be construed to be a waiver of the covenant or obligation itself, or any subsequent breach thereof. This CRA is to be interpreted and governed by the laws of the Commonwealth of Pennsylvania, without giving effect to principles of conflicts of law. THE PARTIES HEREBY KNOWINGLY, VOLUNTARILY, AND IRREVOCABLY WAIVE ANY AND ALL RIGHT TO TRIAL BY JURY IN ANY LEGAL PROCEEDING ARISING OUT OF OR RELATED TO THIS CRA, WHETHER BASED ON CONTRACT, TORT, STATUTE, OR OTHERWISE.

By signing the accompanying Estimate, Customer acknowledges that he/she has full express authority to bind Customer to the terms and conditions hereof and the terms of this CRA will govern all repairs, and any related repairs, in the Estimate.



Vehicle Incident Report

- Confidential Preliminary Report (subject to further investigation) -

- Office Use Only -
Office Receipt Date:

<input type="checkbox"/> Mechanical Breakdown <input type="checkbox"/> Ticket <input type="checkbox"/> Roadside Inspection <input type="checkbox"/> Property Damage <input type="checkbox"/> Spill <input type="checkbox"/> Theft <input checked="" type="checkbox"/> Traffic Accident <input type="checkbox"/> Injury			
GENERAL INFORMATION			
Location Code:		Employer Address:	
Employer Phone:		Department:	
Employee Name (Last, First, MI): Gross, Corey, R.		Social Security No. (last 4 digits): 5450	
Job Title: Truck Driver		Department:	
Date of Incident: 01/27/26	Time of Incident: (AM/PM) 10:00	Employee Start Time: (AM/PM) 6:00	# of Years/Months Experience on Job: 2 yrs 10 mos.
Equipment/Vehicle # (s): 294700			
Date Reported to Supervisor: 01/27/26	Supervisor's Name: Wes Bastion		
Location of Incident (Street Address, City and Jobsite Name): 109th exit on I-196 Near Mile Marker 22			
INJURY INFORMATION			
Injury Description:		NONE <input checked="" type="checkbox"/>	
Work Restrictions (attach sheet):		Clinic/Doctor's Name:	
TRAFFIC ACCIDENT / PROPERTY DAMAGE INFORMATION			
Property Owner/Driver Name:		ESTIMATE TO REPAIR: \$ 5,000	
Property Owner/Driver Address:		Property Owner/Driver Phone:	
Vehicle Year/Make:		License Plate#/State:	
Insurance Co. Name:		Policy #:	
# of Occupants including Driver:		Insurance Co. Phone:	
Description of Incident: (Provide a step by step description of the events leading up to the incident and immediately after. Explain what you were doing and how. Attach a separate sheet of paper if needed.)			
Multiple semi tractors crashed in front of me and I was able to avoid impact with any of those trucks but they hit a pickup truck into my lane that I made impact with the bed of the pickup. I then pulled over and waited for responders. Emergency responders then shut down the highway due to the pile up. Then I was picked up and towed to Penske. Responders gave me an incident report with no ticket for myself personally.			
Employee Signature: 		Date: 01/27/26	
Were photographs taken? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		Date: 01/27/26 Time: 10:00 (AM/PM)	
Photographer Name: Corey Gross		# of Photos Taken: 3	
Names of Witnesses:		Phone No: 666 594-9142	
Phone Numbers:			

Diagram of Incident

Diagram Instructions:

1. Draw directional arrow pointing north (**↑ N**).
2. Draw nearest road and crossroad.
3. Draw landmarks (e.g., buildings, parking lots, etc.)

Notes: _____

Multiple Collision

Semi

Truck

Myself

Weather Conditions:

Weather Conditions: No visibility - ice, snow and wind.

SUPERVISOR EVALUATION

Incident Coding (check only one)

Near Miss/No Injury ☒ First Aid ☐ Medical ☐ Lost Time ☐ Restricted Work ☐ Fatality ☐

SEVERITY POTENTIAL (check one)

Severe
☐

Serious
☐

Moderate
☐

LOW ☒

RECURRENCE POTENTIAL (check one)

High
☐

Frequent
☐

☐ Occasional☒ Infrequent

Additional Comments from Supervisor:

Supervisor Signature:

Date: 1/27/26

Authority: 1949 PA 300, Sec.257-622
Compliance: Required MSP UD-10E
Penalty: \$100 and/or 90 days (Rev 11/2020)

External # 0451109
Crash ID 3724500

Page 01 of 01
File Class 93001

Incident #
2049 26

Reviewer
Michael Martin

STATE OF MICHIGAN TRAFFIC CRASH REPORT

ORI MI 0310300		Department Name Allegan Co Sheriff's Office								
Crash Date 01/27/2026	Crash Time 11:30	No. of Units 02	Crash Type Other	Special Circumstances <input type="radio"/> None <input type="radio"/> Fleeing Police <input checked="" type="radio"/> Hit and Run <input type="radio"/> Unknown <input type="radio"/> School Bus <input type="radio"/> Animal		Special Checks <input type="radio"/> Fatal <input type="radio"/> Non-Traffic Area <input type="radio"/> ORV/Snowmobile				
County 03 - Allegan	Traffic Control None		Relation to Roadway On the Road		Weather Snow		Area NON-FRWY Straight Roadway			
City/Twsp 02 - Casco Twp	Contributing Circumstances 1st Prior Crash 2nd		Light Daylight		Road Surface Condition Ice		Total Lanes 04	Speed Limit 70	Posted Yes	
Work Zone (if applicable) Type Workers Present Activity Location										

LOCATION	Prefix S	Primary Road Name I 196	Road Type	Suffix	Divided Roadway
	Distance / Direction 438 Feet NE				
	Trafficway Divided Hwy with Barrier				
	Prefix	Intersecting Road Name I 196 CROSSOVER	Road Type	Suffix	Divided Roadway

UNIT / DRIVER	Unit Number 01	Unit Known Yes	State MI	Driver License Number G620122755440	Date of Birth (Age) 06/12/1992 (33)	License Type <input type="radio"/> Operator <input checked="" type="radio"/> Chauffeur <input type="radio"/> Moped	Endorsements <input type="radio"/> Cycle <input type="radio"/> Farm <input type="radio"/> Recreation	Sex M	Race U	Total Occupants 01	Hazardous Action None
	Unit Type MV	Driver Information COREY RYAN GROSS 6281 146TH AVE HOLLAND, MI 49423 (616) 594-9142				Driver is Owner No	Injury O	Position Front - Left		Restraint Shoulder and Lap Belt	
	Driver Condition at Time of Crash 1st Appeared Normal 2nd				Driver Distracted By Not Distracted			Ejected	Trapped	Airbag Deployed Not Deployed	
	Hospital NONE					Ambulance NONE					
	Alcohol Suspected No	Contributing Factor No	Alcohol Test Type <input type="radio"/> Breath <input type="radio"/> Blood <input type="radio"/> Urine <input type="radio"/> Field <input type="radio"/> PBT <input type="radio"/> Refused <input checked="" type="radio"/> Not Offered			Alcohol Test Results <input type="radio"/> Pending Test Results:		Interlock Device No			
	Drug Suspected No	Contributing Factor No	Drug Test Type <input type="radio"/> Blood <input type="radio"/> Urine <input type="radio"/> Field <input type="radio"/> Refused <input type="radio"/> Not Offered			Drug Test Results <input type="radio"/> Pending Test Results:		Citation Issued <input type="radio"/> Hazardous <input type="radio"/> Other			
	Vehicle Registration BD37369	State MI	Vehicle Description 2023	Make INTERNATIONAL	Model LT625	Color					
	VIN 3HSDZAPR7PN716081	Vehicle Type Truck / Bus		Special Vehicles Not Applicable	Private Trailer Type	Vehicle Defect					
	Automation System(s) in Vehicle No		Automation System Level in Vehicle No Automation			Automation System Level Engaged at Time of Crash No Automation					
	Insurance Company NATIONAL UNION FIRE		Insurance Policy # CA2961496			Towed By K AND R		Towed To K AND R			

PASSENGERS	Passenger Information				Date of Birth (Age)	Sex	Race	Position	Restraint
					Injury	Ejected	Trapped	Airbag Deployed	
	Hospital				Ambulance				
	Passenger Information				Date of Birth (Age)	Sex	Race	Position	Restraint
					Injury	Ejected	Trapped	Airbag Deployed	
	Hospital				Ambulance				

TRUCK / BUS	Carrier Information STAR TRUCK RENTALS 3940 EASTERN SE GRAND RAPIDS, MI 49508				USDOT 000000277071	MC	MPSC			
	GVWR/GCWR <input type="radio"/> 10,000 lbs. or Less <input type="radio"/> 10,001 - 26,000 lbs. <input checked="" type="radio"/> Greater than 26,000 lbs.				Vehicle Configuration Tractor / Semi-Trailer	Cargo Body Type 3	Medical Card Yes	Hazardous Material <input type="radio"/> Placard <input type="radio"/> Cargo Spill	ID #	Class #

OWNERS	Owner Information				Owner Information			

Damaged Property	Public	Owner & Phone

UNIT / DRIVER	Unit Number 02	Unit Known No	State Driver License Number		Date of Birth (Age)	License Type <input type="radio"/> Operator <input type="radio"/> Chauffeur <input type="radio"/> Moped	Endorsements <input type="radio"/> Cycle <input type="radio"/> Farm <input type="radio"/> Recreation	Sex	Race	Total Occupants 01	Hazardous Action Unknown		
	Unit Type MV	Driver Information				Driver is Owner No	Injury	Position		Restraint Restraint Use Unknown			
	Driver Condition at Time of Crash 1st 2nd				Driver Distracted By Unknown		Ejected	Trapped	Airbag Deployed Unknown				
	Hospital NONE					Ambulance NONE							
	Alcohol Suspected No	Contributing Factor No	Alcohol Test Type <input type="radio"/> Breath <input type="radio"/> Blood <input type="radio"/> Urine <input type="radio"/> Field <input type="radio"/> PBT <input type="radio"/> Refused <input type="radio"/> Not Offered			Alcohol Test Results <input type="radio"/> Pending Test Results:		Interlock Device No					
	Drug Suspected No	Contributing Factor No	Drug Test Type <input type="radio"/> Blood <input type="radio"/> Urine <input type="radio"/> Field <input type="radio"/> Refused <input type="radio"/> Not Offered			Drug Test Results <input type="radio"/> Pending Test Results:		Citation Issued <input type="radio"/> Hazardous <input type="radio"/> Other					
	Vehicle Registration NONE		State	Vehicle Description		Year	Make	Model		Color			
	VIN		Vehicle Type Pickup Truck		Special Vehicles Not Applicable		Private Trailer Type		Vehicle Defect				
	Automation System(s) in Vehicle No		Automation System Level in Vehicle Unknown				Automation System Level Engaged at Time of Crash Unknown						
	Insurance Company			Insurance Policy #			Towed By			Towed To			
Location of Greatest Damage 98		First Impact 98	Extent of Damage (Power Unit and/or Trailers) Unknown		Vehicle Direction S	Vehicle Use Other			Action Prior Going Straight Ahead				
Sequence of Events First ● 17 - Motor Veh in Transport (● indicates MOST harmful event)											Second	Third	Fourth
PASSENGERS	Passenger Information				Date of Birth (Age)	Sex	Race	Position		Restraint			
					Injury	Ejected	Trapped	Airbag Deployed					
	Hospital				Ambulance								
	Passenger Information				Date of Birth (Age)	Sex	Race	Position		Restraint			
					Injury	Ejected	Trapped	Airbag Deployed					
	Hospital				Ambulance								
TRUCK / BUS	Carrier Information				USDOT		MC		MPSC				
					Driver's CDL Type		Endorsements <input type="radio"/> H <input type="radio"/> P <input type="radio"/> T <input type="radio"/> N <input type="radio"/> S <input type="radio"/> X		CDL Exempt <input type="radio"/> Farm <input type="radio"/> Other				
	GVWR/GCWR <input type="radio"/> 10,000 lbs. or Less <input type="radio"/> 10,001 - 26,000 lbs. <input type="radio"/> Greater than 26,000 lbs.		Vehicle Configuration		Cargo Body Type		Medical Card		Hazardous Material <input type="radio"/> Placard <input type="radio"/> Cargo Spill		ID #	Class #	
OWNERS	Owner Information				Owner Information								
WITNESS	Witness Information				Witness Information								
Investigated at Scene Yes		Reported Date (Time) 01/27/2026 (12:11)		1st Investigator Name (Badge) JASON KRUTHOFF (490)		2nd Investigator Name (Badge)			Photos No				
Narrative Unit one while driving south bound was hit by a unidentified truck due to a prior accident. The truck that struck unit one was not on scene upon arrival. Considered a hit and run.					Diagram								